

Service Manual

TM25S / TM30S

Hardware Version: 5.02 Document version: 0

Release Date: 2024-07-23

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TECHMAN ROBOT INC.

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1. Handling components that are sensitive to electrostatic discharge (ESD)



To prevent ESD-sensitive components (e.g., printed circuit boards) from being damaged, please handle the components in the following steps:

- Wear an anti-static wrist strap before replacing ESD sensitive components and make sure the bracket is always connected to ground when replacing components.
- Hold the protective cover for the component's edge connect and avoid touching any exposed part.
- Drop the replaced component into an antistatic bag

2. Safety information



DNAGER:

Identifies an imminently hazardous situation that, if not avoided, is likely to result in serious injury, and might result in death or severe property damage.



WARNING:

Identifies a potentially hazardous situation that, if not avoided, will result in minor or moderate injury, and might result in serious injury, death, or significant property damage.

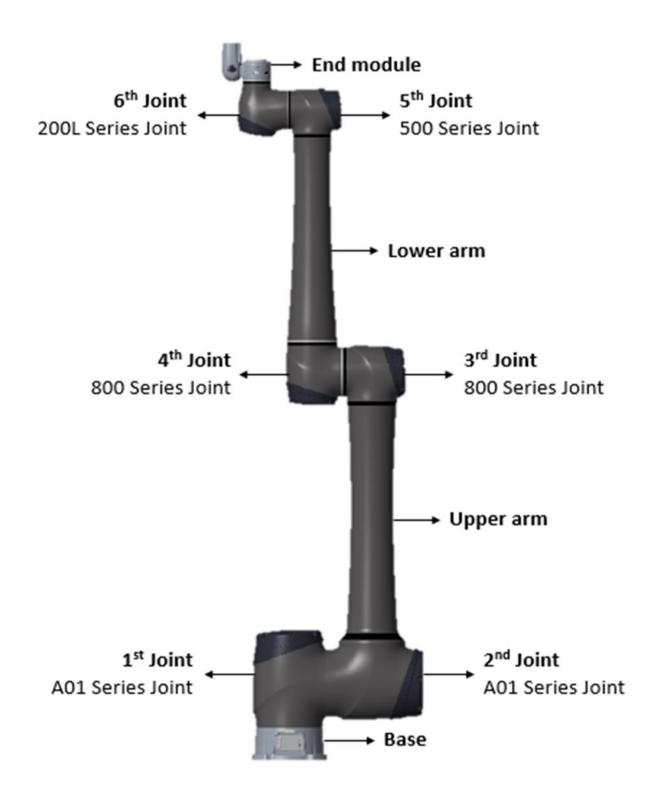


CAUTION:

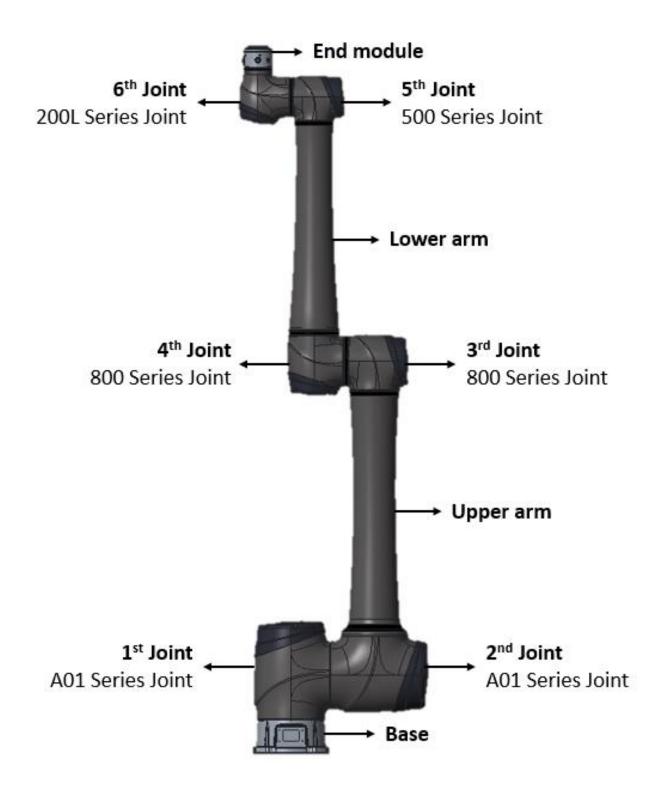
Identifies a potentially hazardous situation that, if not avoided, may result in minor injury, moderate injury, or property damage.

3. Description of Robot and control box parts

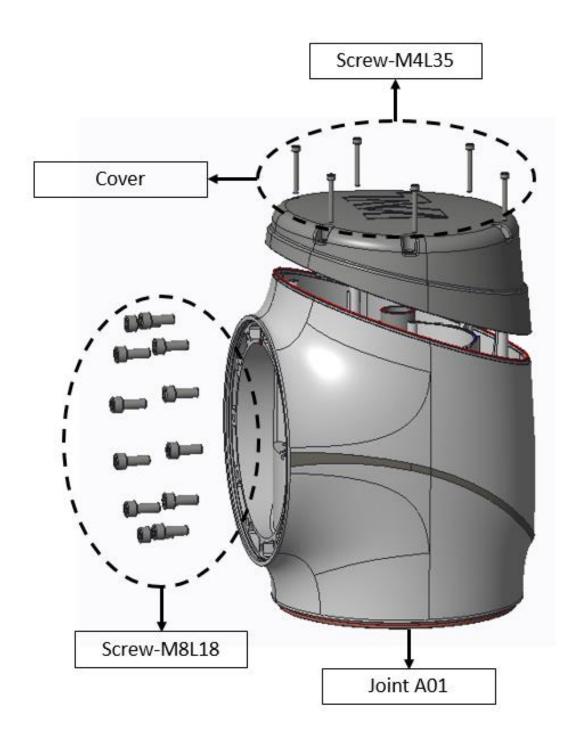
3.1 TM25S/TM30S: Robot Spare parts



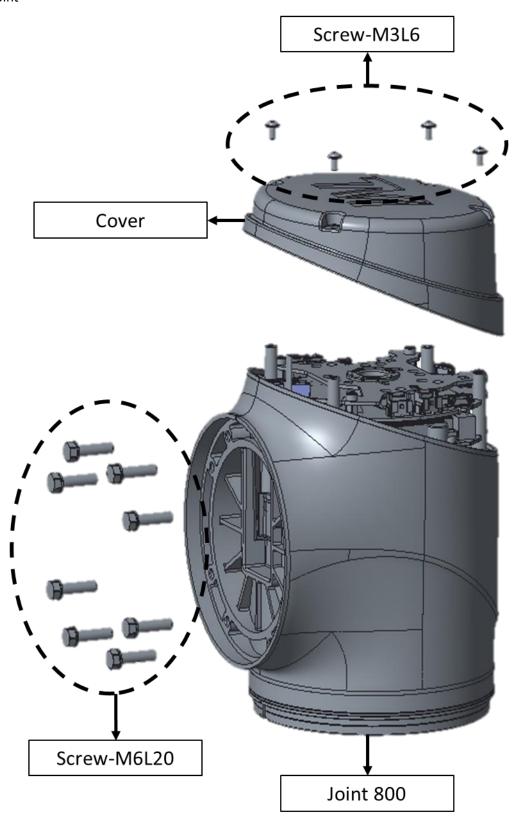
3.2 TM25SX/TM30SX: Robot Spare parts



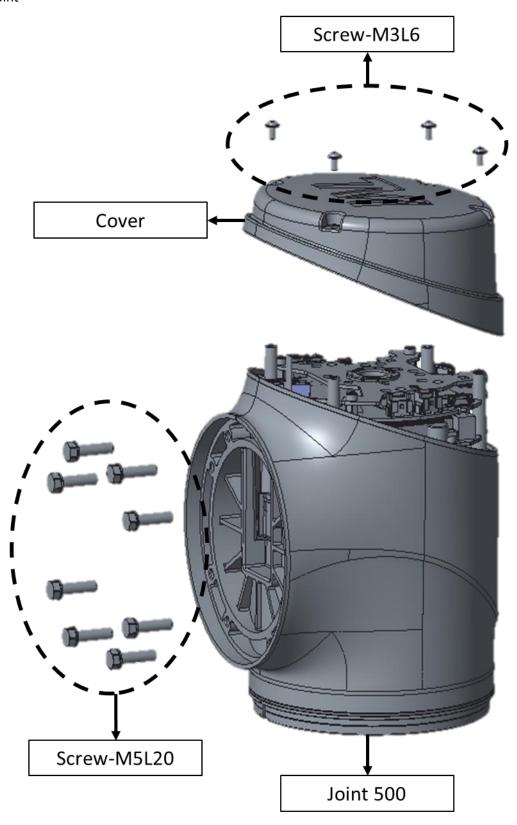
3.3 A01 Series Joint



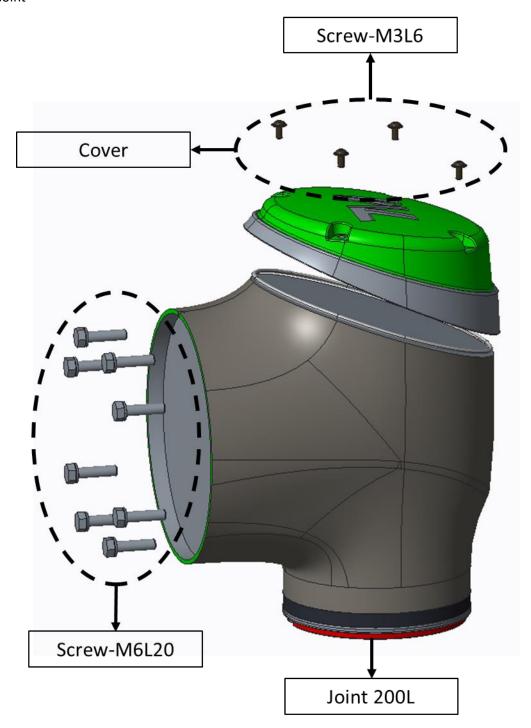
3.4 800 Series Joint



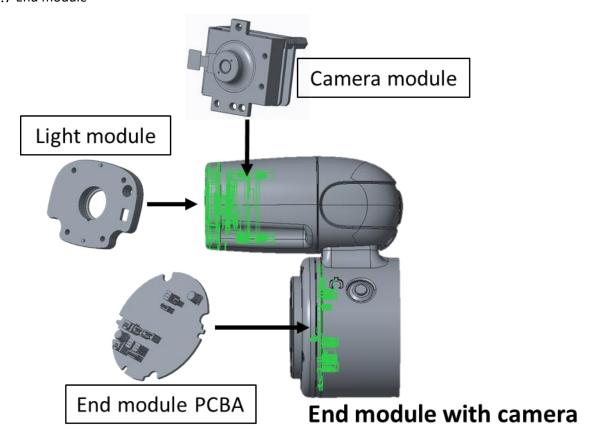
3.5 500 Series Joint

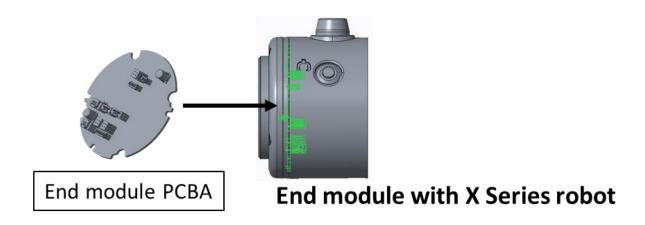


3.6 200L Series Joint

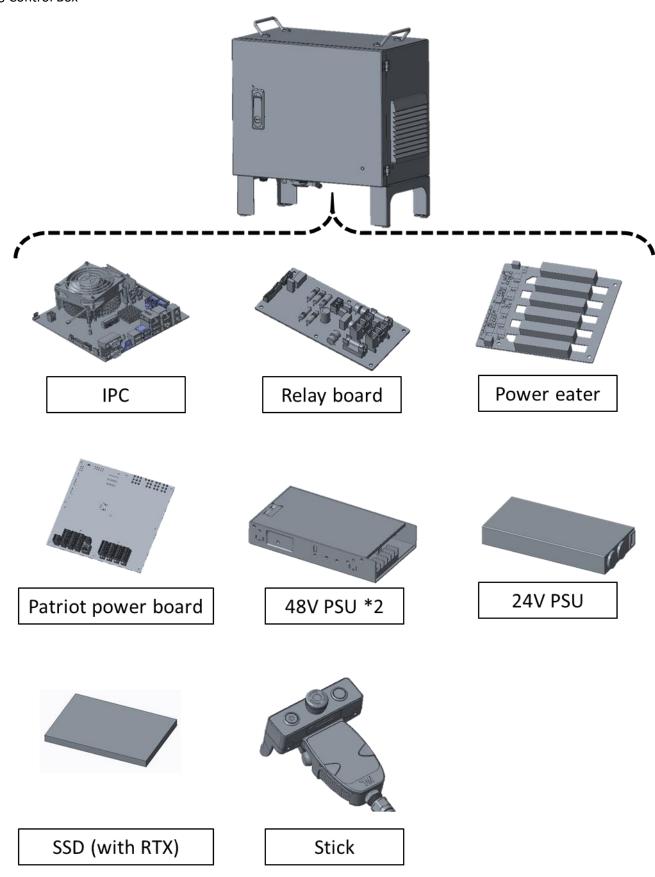


3.7 End module



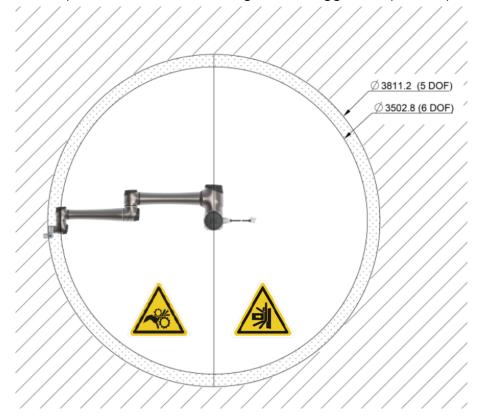


3.8 Control Box



4. TM25S/TM30S Maintenance Notes

4.1 When performing lifting, dismantling, maintenance, and calibration operations, it is recommended to place the robot in a spacious area. The following are the suggested space requirements:



- 4.2 For lifting or transporting robots, please refer to the "Moving the package robot" section in the hardware manual.
- 4.3 When it is necessary to rotate joint in an unpowered state, please refer to the "Joint Movement Without Drive Power" section in the hardware manual.

5. Tool list

5.1 Recommended Tool List for TM25S Maintenance

Contact Techman to purchase tools.

Name	Physical Reference	Specification	Model	Remarks
Ratchet Torque Wrench		20~100 N.m (200~1000 kgf.cm)	KANON N100QLK	Used for installation and removal A01 Series Joint
Linkage		at least 400mm Techman Robot	Techman Robot	linkage is used in conjunction with a ratchet torque wrench and a T45 Torx screwdriver to disassemble the A01 Series Joint.

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Name	Physical Reference	Specification	Model	Remarks
Magnetic torx Bit	\$: T48	T45		Used for installation and removal A01 Series Joint
Cut-Resistant Gloves		Features anti-slip and cut-resistant protection		Used to protect personnel's hands and provide antislip functionality
Soft Shell Cap		NA		Used to protect the head of maintenance personnel
Steel Toe Safety Shoes		NA		Used to protect the feet of maintenance personnel
Crane		500-1000kg length 2.5m height 3m	PORTA GANTRY 500kg	Used for moving the robot
lifting jig		Techman Robot	Techman Robot	Used to secure onto the A01 Series Joint, facilitating the crane lifting or handling of personnel after disassembling the joint
TM25 maintenance platform		Recommended Specifications: Length: 90cm Width: 90cm Weight: 100kg		Please refer to the hardware manual for the robot base hole positions and dimensions. When assembling, make sure to secure the bottom swivel feet
Shacke		weight 2T width 20mm		Install on the lifting jig so that the rope can lift the joint.
Eye bolt		M8 x L15mm		Install on the lifting jig so that the rope can lift the joint.

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Name	Physical Reference	Specification	Model	Remarks
48V PSU		DC48V & 4A	Refer to Hardware manual	Used for operating a robot without drive power. Refer to hardware manual for settle the power souce.
Torque screw driver		6 – 26 kgf·cm	TOHNICHI 26RTD	Used for assembling A01 Series joint cover

5.2 Tool List Commonly Used for Other Arm Models (TM5S, TM7S, TM12S, TM14S)

Name	Physical Reference	Specification	Model	Remarks
Open end wrench	2	5.5 mm		Used for IO module
Open end wrench	2	8 mm		Used for 500 Series Joint
Open end wrench	10 (0.0000000000000000000000000000000000	10mm		Used for 800 Series Joint
Hex socket screwdriver		5.5 mm		Used for IO module
Hex socket screwdriver		8 mm		Used for 500 Series Joint
Hex socket screwdriver		10mm		Used for 800 Series Joint
Torque wrench	SS SHORE CHARLES	5.5 mm 20 kgf·cm	TOHNICHI 50CL-MH	Used for IO module
Torque wrench	and the second s	8 mm 92 kgf·cm	TOHNICHI 150CL-MH	Used for 500 Series Joint
Torque wrench	SS ORGER CE LINE TIME	10mm 250kgf-cm	TOHNICHI 225CL-MH	Used for 800 Series Joint
Wrench head		SH8D × 5.5 5.5 mm	TOHNICHI SH8D*5.5	Used for IO module
Wrench head		SH8D × 8 8 mm	TOHNICHI SH8D*8	Used for 500 Series Joint
Wrench head		SH10Dx10 10mm	TOHNICHI SH10D*10	Used for 800 Series Joint
Torque screw driver		6 – 10 kgf·cm	TOHNICHI 10RTD	Used for Cover, Control box
Torx bit		T10		Used for Joint cover

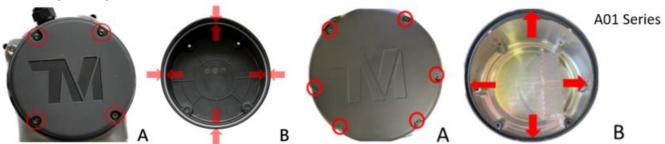
Name	Physical Reference	Specification	Model	Remarks
Hex bit		Bit 2.5mm x length 100mm		Used for outer cover of camera module
Hex wrenches		M1.5-M10		Used for Base and Control box
Extension bit Holder	0	1/4 inch At least 150mm magnet type is recommended		Used for internal box's fixed screws
Hex socket bit		M10		Used for internal box's fixed screws, magnet type is recommended.
Phillips screw driver	STANLEY			Used for control box components
Tweezer	PAREETRINAN			Used for removing cables
Adjestable spanner	BASICO MOD	8 inch		Used for robot cable
Diagonal cutting plier				Used for cutting cable ties
Long nose plier	0			Used for removing cables
Cable tie	9	120 × 2.5 mm ²		Used for securing wires
Cable tie	Q	150 × 3.6 mm ²		Used for securing wires
Multimeter	BOOM			Used for checking voltage and circuit
Precision screwdriver set		T06151		Used for screws
Electrical tape	90	Width: 18mm		Used for wrapping around camera cable connectors
USB flash drive	USB:			Used for Windows recovery
Dongle key	USB :		Techman Robot	Must contain authorization key of maintenance
2-cm Plate calibration		40 cm × 30 cm	Techman Robot	Used for camera calibration

Name	Physical Reference	Specification	Model	Remarks
1-cm Plate calibration		20 cm × 15 cm	Techman Robot	Used for camera calibration
TM Landmark	NO SOLIT		Techman Robot	Used for Kinematic calibration and Hand-eye calibration

6. Assembly and Disassembly Guide for Robot

6.1 Quick maintance quide

- 6.1.1 To ensure operational safety, disassembly of Joint 1 and Joint 2 requires the collaborative effort of at least three people. Disassembly of other components requires a minimum of two people working together.
- 6.1.1 Before disassembly, ensure that the robot is completely powered off completely and that both the external power cord and robot cable have been disconnected.
- 6.1.2 Before disassembly, remove the robot from the platform and place it horizontally on a non-hard surface (e.g., blanket or sponge pad).
- 6.1.3 Before disassembly, take photos to record the status and wiring configuration. These photos will serve as reference points during the reassembly process.
- 6.1.4 Follow the right-hand rule when disassembling and installing screws.
- 6.2 Disassembly and assembly of Joint cover and Joint rubber
 - 6.2.1 Joint cover disassembly: To disassemble the joint cover, use a hex cap screwdriver to loosen the four hexagonal socket head cap screws (Fig. A). Then, gently remove the cover by hand, being careful to keep the O-ring in the groove.



6.2.2 Joint cover assembly: To assembly the joint cover, ensure that the O-ring is in the groove (Fig. B) and tighten the four socket head cap screws using a torque screwdriver and a socket head torque screwdriver.



CAUTION:

Use the correct torque to tighten the screws according to the table below. Insufficient torque may result in inadequate sealing of the joint cover. Excessive tirque during screw tightening may cause damage to the joint cover.

Torque specifications for Joint screws				
Joint Type	Screw Type	Torque Value (Kgf.cm)	Torque Value(Nm)	Total Screws
200L series	M3L6 TORX SOCKETHEAD CAP	6	0.6	4
500 series	M3L6 TORX SOCKETHEAD CAP	6	0.6	4
800 series	M3L6 TORX SOCKETHEAD CAP	6	0.6	4
A01 Series	M4L35 TORX SOCKETHEAD CAP	25	2.5	6

- 6.2.3 Remove Joint Rubber: Remove the Rubber with tweezers and open the white anti-dust cover to reveal the 200 Series / 500 Series / 800 Series Joint Screws.
- 6.2.4 Reverse the previous steps to install the dust cover and Rubber.

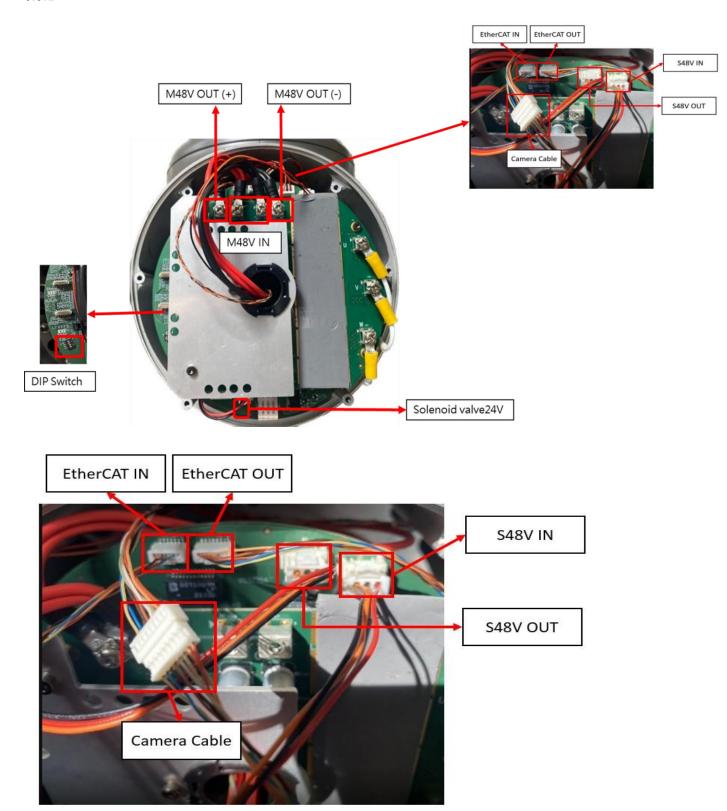


6.2.5 Removal of A01 Series Joint rubber: Use a flathead screwdriver to pry open the Rubber upward, revealing the screws for the A01 Series Joint. Reverse the above steps to reinstall the Rubber.

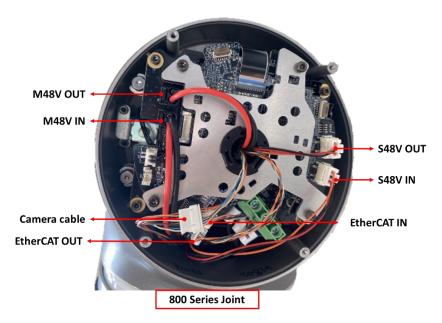


6.3 Disassembly and assembly Joint cable

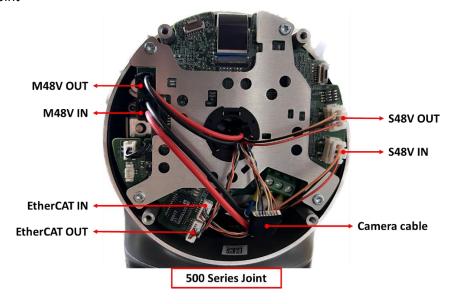
6.3.1 A01 Series Joint



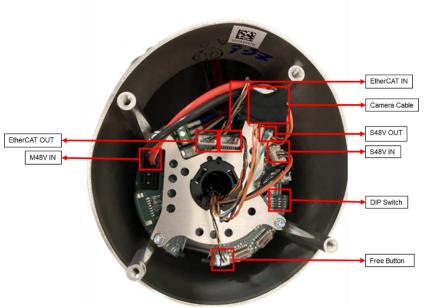
6.3.2 800 Series Joint



6.3.3 500 Series Joint



6.3.4 200L Series Joint



6.4 Camera Cable location

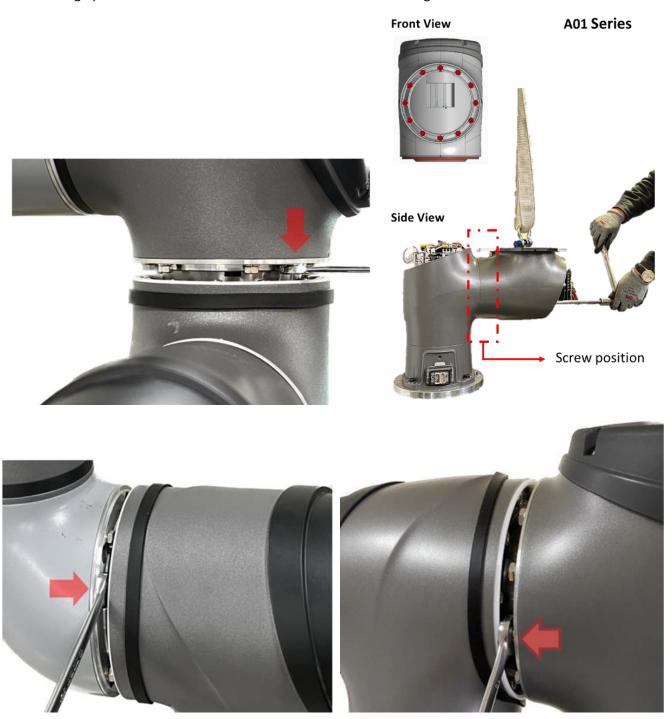


6.5 Disassembly and Assembly Joint screw



CAUTION: Before remove Joint screws, ensure the Joint cables and connectors are disconnected; failure to disconnect the cable may result in damage to the Joint cable or components due to pulling or interference when removing the Joint.

- 6.5.1 Before remove Joint screws, remove Joint Cover and Joint Rubber.
- 6.5.2 Using open end wrench to loosen the screw for Joint connecting screws





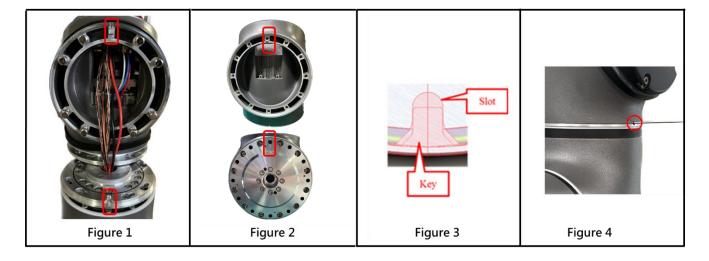
DANGER: Repeated use of disassembled screws is prohibited, as the screw adhesive on the screws will become ineffective, and the repeated use will increase unforeseen risks.



DANGER: Tighten the joint screws according to the specified torque value provided below.

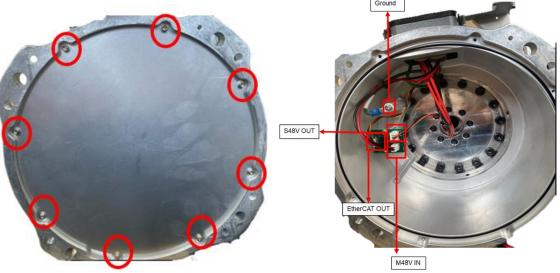
Torque specifications for Joint screws					
Joint Type	Screw Type	Torque Value (Kgf.cm)	Torque Value(Nm)	Total Screws	
200L series	M3L14 HEX HEAD CAP	20	2.0	8	
500 series	M5L20 HEX HEAD CAP	92	9.0	8	
800 series	M6L20 HEX HEAD CAP	150	15	10	
A01 series	M8L18 HEX HEAD CAP	180/370	18/37	10	

6.5.3 When assembling the joint, to ensure the correct installation orientation, it is necessary to interlock the key and slot between the joints (refer to Figure 1 & Figure 2) (refer to Figure 3). Operators can visually align the holes or insert a Ø1.9mm pin into the hole to verify proper installation (refer to Figure 4). If the hole of two joints are not in the same direction, or if misalignment prevents the insertion of the locating pin, do not proceed with further assembly.



6.6 Disassembly and Assembly of Base and Robot Cable

6.6.1 Before removing the Base cover, loosen the corresponding screws and disconnect the wiring between the Robot cable and Joint 1.



6.6.2 Remove the connector screws.



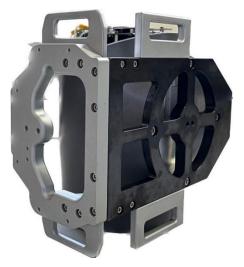
- 6.6.3 When assembling the Base and Robot cable, please follow the reverse steps of the previous procedure.
- 6.7 Disassembly and assembly A01 Series Joint Joint 1
 - 6.7.1 Before disassembling Joint 1, disassemble Joint 2 to the End Module.
 - 6.7.2 Rotate Joint 1 to the home position and ensure that all joint screws are visible.



- 6.7.3 Remove the Joint Cover of Joint 1.
- 6.7.4 Remove the Joint Cable of Joint 1.

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6.7.5 Install the lifting jig, secure the lifting rope to the auxiliary tool, and adjust the lifting rope slightly tight to prevent the Joint from tilting in other directions after the Joint connection screws are removed.

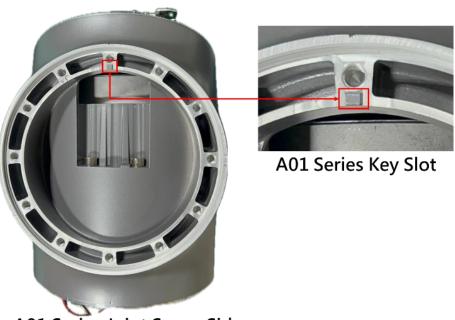


6.7.6 Remove the connection screws between Joint 1 and the Base, and take off Joint 1.

6.7.7 When assembling Joint 1, align the Key and Slot of the A01 Series Joint in the figure below and follow the previous steps in reverse. $^{\circ}$



Caution: When assembling the A01 series joints, make sure that the A01 series joint key is securely attached to the slot to prevent abnormal operation of the arm controller or unexpected errors.

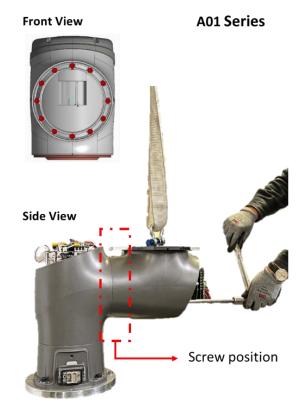


A01 Series Joint Screw Side



A01 Series Joint Flange Side

- 6.8 Disassembly and assembly A01 Series Joint Joint 2
 - 6.8.1 Before disassembling Joint 2, disassemble Upper arm to the End Module.
 - 6.8.2 Rotate Joint 2 to the home position and ensure that all joint screws are visible.



- 6.8.1 Remove the Joint Cover of Joint 2.
- 6.8.2 Remove the Joint cable of Joint 2.

6.8.3 Install the jig, secure the lifting rope to the auxiliary tool, and adjust the lifting rope slightly tight to prevent the Joint from tilting in other directions after the Joint connection screws are removed.

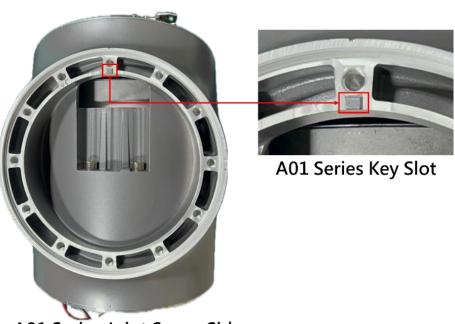


6.8.1 Remove the connecting screws between Joint 2 and Joint 1, and take off Joint.

6.8.2 When assembling Joint 2, align the Key and Slot of the A01 Series Joint in the figure below and follow the previous steps in reverse. $^{\circ}$



Caution: When assembling the A01 series joints, make sure that the A01 series joint key is securely attached to the slot to prevent abnormal operation of the arm controller or unexpected errors



A01 Series Joint Screw Side



A01 Series Joint Flange Side

6.9 Disassembly and assembly 800 Series Joint

- 6.9.1 Remove the Joint cover and Joint rubber.
- 6.9.2 Remove the Joint cable from the Joint.
- 6.9.3 Remove the screws connecting the Joint to other Joints or the Arm, then detach the Joint.
- 6.9.4 During assembly, follow the reverse steps of the previously mentioned procedure.

6.10 Disassembly and assembly 500 Series Joint

- 6.10.1 Remove the Joint cover and Joint rubber.
- 6.10.2 Remove the Joint cable from the Joint.
- 6.10.3 Remove the screws connecting the Joint to other Joints or the Arm, then detach the Joint.
- 6.10.4 During assembly, follow the reverse steps of the previously mentioned procedure.

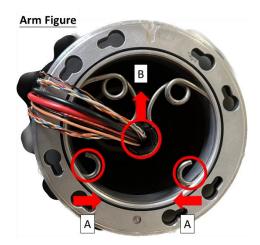
6.11 Disassembly and assembly 200L Series Joint

- 6.11.1 Remove the Joint cover and Joint rubber.
- 6.11.2 Remove the Joint cable from the Joint.
- 6.11.3 Remove the screws connecting the Joint to other Joints or the Arm, then detach the Joint.
- 6.11.4 During assembly, follow the reverse steps of the previously mentioned procedure.

6.12 Disassembly and assembly Upper arm

- 6.12.1 Remove Joint cover and Joint rubber which in Joint 2 & Joint 3
- 6.12.2 Remove Joint cable which in Joint 2 & Joint 3
- 6.12.3 Remove the screws connecting the Upper arm to Joint 2 and Joint 3, then detach the Upper arm.

6.12.4 (Please refer Arm figure below) After removing the Upper arm, use needle-nose pliers to compress the bracket at location A, then extract the bracket from the groove. Next, remove the wiring and plastic bushing at location B.

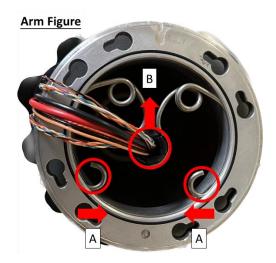


- 6.12.5 During Upper assembly, follow the reverse steps of the previously mentioned procedure.
- 6.12.6 When replacing the MII cable, camera cable, and S48V cable from Joint 2 to Joint 3, there is no need to disassemble the Arm tube. You can directly insert the new cables from Joint 3 and pull them out from Joint 2. For the old cables, trim the connectors at both ends and pull them out.
- 6.12.7 When inserting the new cables, apart from the power cable, the other cables (MII cable, camera cable, S48V cable) do not need to be tied inside the metal ring. However, it is necessary to use acetic acid cloth to secure the new cables.

6.13 Disassembly and assembly Lower arm

- 6.13.1 Remove Joint cover and Joint rubber which in Joint 4 & Joint 5
- 6.13.2 Remove Joint cable which in Joint 4 & Joint 5
- 6.13.3 Remove the screws connecting the Lower arm to Joint 2 and Joint 3, then detach the Upper arm.

6.13.4 (Please refer Arm figure below) After removing the Upper arm, use needle-nose pliers to compress the bracket at location A, then extract the bracket from the groove. Next, remove the wiring and plastic bushing at location B.



- 6.13.5 During Lower arm assembly, follow the reverse steps of the previously mentioned procedure.
- 6.13.6 When replacing the MII cable, camera cable, and S48V cable from Joint 4 to Joint 5, there is no need to disassemble the Arm tube. You can directly insert the new cables from Joint 5 and pull them out from Joint 4. For the old cables, trim the connectors at both ends and pull them out.
- 6.13.7 When inserting the new cables, apart from the power cable, the other cables (MII cable, camera cable, S48V cable) do not need to be tied inside the metal ring. However, it is necessary to use acetic acid cloth to secure the new cables.
- 6.14 Disassembly and assembly End module
 - 6.14.1 Remove Joint cover and Joint rubber which in Joint 6
 - 6.14.2 Remove Joint cable which in Joint 6.
 - 6.14.3 Remove the connecting screws between Joint 6 and the End module, then detach the End module.
 - 6.14.4 During assembly, follow the reverse steps of the previously mentioned procedure.

6.15 Disassembly and assembly Light module

6.15.1 Refer to the picture below to remove the four screws securing the camera light source module.



6.15.1 Unplug the power cable of the light source module and remove the light source module, being careful not to let the O-ring fall off.



6.15.2 During the assembly of the End module, please follow the reverse steps of the previously mentioned procedure.

6.16 Disassembly and assembly Camera module

6.16.1 Loosen the three M3L10 screws on the camera module, separate the camera module casing from the End module. The torque during assembly is 10 kgf·cm.



6.16.2 Disconnect the cables as shown in the below.



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6.16.1 After removing the camera module, take off the three M3L6 screws securing the TRI camera. The torque during assembly is $10 \text{ kgf} \cdot \text{cm}$



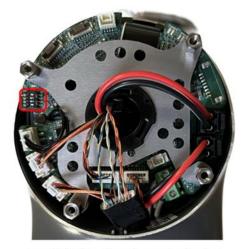
6.16.1 After removing the TRI camera unit (refer to the below picture), replace it directly with a new TRI camera. Do not perform any disassembly or modifications on the components of the unit.



6.16.2 When assembling the camera, please follow the reverse steps of the previously mentioned procedure.

6.17 DIP Switch Setting

6.17.1 After replacing or rearranging Joints, use pliers to move the Joint DIP switch to the corresponding position according to the following specifications:



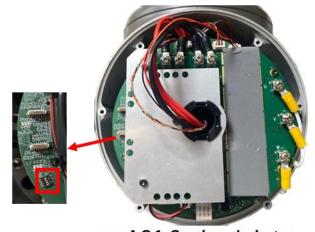
200L Series Joint



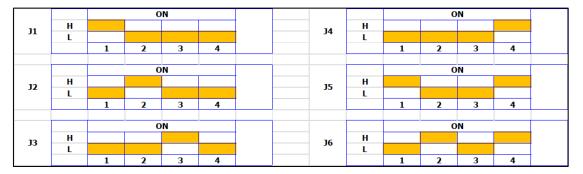
500 Series Joint



800 Series Joint



A01 Series Joint





CAUTION: Failure to set the DIP switch on the Joint to the specified position may trigger Error Code 0x0000004E or other unexpected errors.

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6.18 Software Update

6.18.1 After replacing the hardware components, perform the relevant software updates and calibrations according to the chart below.

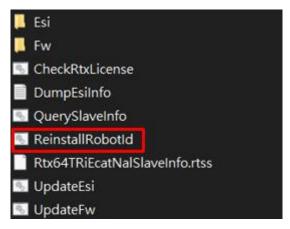
✓	Need to be	Need to be done									
×	No need to	No need to be done									
	Sof	tware updat	ing		Calibration						TMFlow
	Reinstall RobotId	ESI	FW	Hand Guide	Dynamic	Vision	Kinematics	Hand-Eye	Barcode	Trial run	Save Safety Setting
Joint	×	✓	✓	✓	✓	×	✓	✓	✓	✓	×
End Module	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	×
Camera	×	×	×	×	×	✓	✓	✓	✓	✓	×
Patriot Power Board	✓	✓	✓	×	×	×	×	×	×	×	✓

6.18.2 Accessing Windows: In the powered-off state, press the emergency stop switch and install the Maintenance Dongle on the control box. After turning on, an error code will be displayed on the TM Flow screen due to the emergency stop switch cutting off the power between the control box and the robot. Click Exit in the bottom left corner of the screen to enter Windows.

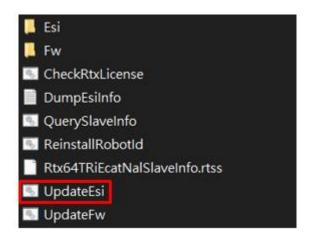


Note: After entering Windows, be sure to release the emergency stop switch. After releasing the emergency stop switch, check if the End module indicator lights are flashing. If the indicator lights are not flashing, it means the control box is not correctly connected to the arm. Do not proceed with the subsequent steps and prioritize troubleshooting.

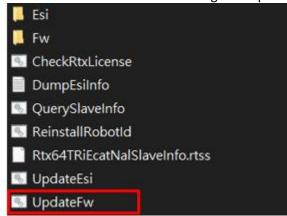
6.18.3 **ReinstallRobotId:** After entering Windows, execute the file "ReinstallRobotId" in the path "D:\Techman Robot\TM Flow\ModuleRelease". After completion, it is necessary to completely turn off the power to the control box and the robot before restarting. It is recommended to unplug the external power cord after shutdown and then reconnect it before turning the power back on, ensuring a complete power shutdown.



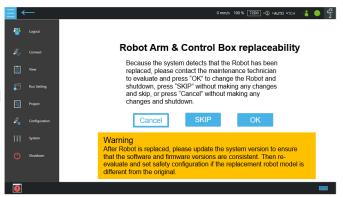
6.18.4 **UpdateEsi:** After entering Windows, execute the file "UpdateEsi" in the path "D:\Techman Robot\TM Flow\ModuleRelease". After completion, it is necessary to completely turn off the power to the control box and the robot before restarting. It is recommended to unplug the external power cord after shutdown and then reconnect it before turning the power back on, ensuring a complete power shutdown.



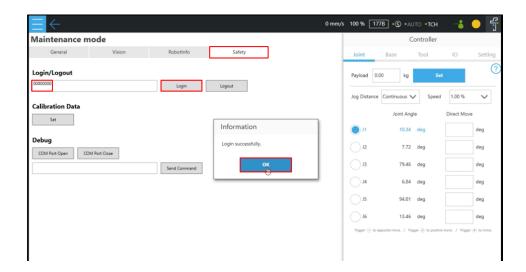
6.18.5 **UpdateFW:** After entering Windows, execute the file "UpdateFW" in the path "D:\Techman Robot\TM Flow\ModuleRelease". After completion, it is necessary to completely turn off the power to the control box and the robot before restarting. It is recommended to unplug the external power cord after shutdown and then reconnect it before turning the power back on, ensuring a complete power shutdown.



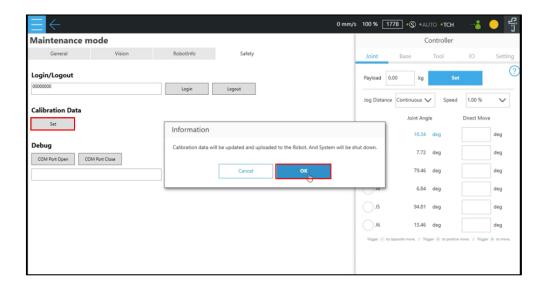
6.18.6 After replacing new joints and the Patriot power board, the robot may display the following screen during boot-up. This indicates that the joint serial number has changed. Select "OK" and enter the default password "00000000". The robot will then shut down and reboot automatically.



- 6.18.7 When replacing a new end module or its PCBA, user needs to go to maintenance mode and perform the following steps:
 - 1. Go to 'Maintenance mode', select 'Safety'
 - 2. Enter 00000000 and select Login, and then press 'OK'



- 1. Press 'Set' to upload the calibration data from control box to arm
- 2. Press 'OK' and the TMflow will shut down automatically



7. Control BoxDisassembly / Assembly Control Box

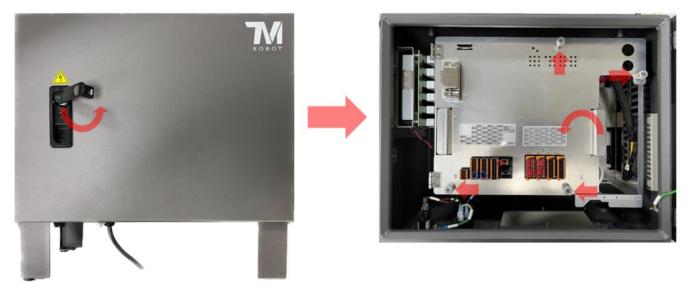
7.1 Quick maintance guide

- 7.1.1 To ensure operational safety, at least two persons are required to collaborate in the disassembly process.
- 7.1.2 Before disassembly, place the control box on a soft surface (such as a blanket or sponge pad) for disassembly.
- 7.1.3 Before disassembly, take photos to record the status and wiring configuration. These photos will serve as reference points during the reassembly process.
- 7.1.4 Follow the right-hand rule when disassembling and installing screws.
- 7.1.5 When installing components, use a torque wrench to tighten the parts according to the torque specifications table below:

Torque specifications for Control board					
Item	torque value(Kgf.cm)	torque value(Nm)			
IPC	6	0.6			
Patriot power board	6	0.6			
Relay board	6	0.6			
Power eater board	6	0.6			
PSU cable	10	0.98			
PSU Bracket	14	1.37			
SSD Bracket	14	1.37			

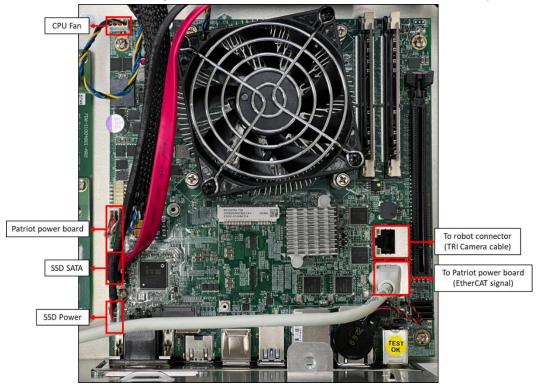
7.2 Open the Control Box Outer Casing

- 7.2.1 Before opening the outer casing of the control box, ensure that the control box is completely powered off, and disconnect the external power cord and robot cable.
- 7.2.2 Open the outer casing cover of the control box, loosen the four inner casing screws, and open the inner casing cover.



7.3 Disassembly/Assembly of IPC

- 7.3.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover.
- 7.3.2 Refer to the diagram below to remove the connectors, and if necessary, cut cable ties.



7.3.1 Loosen the four screws securing the IPC.



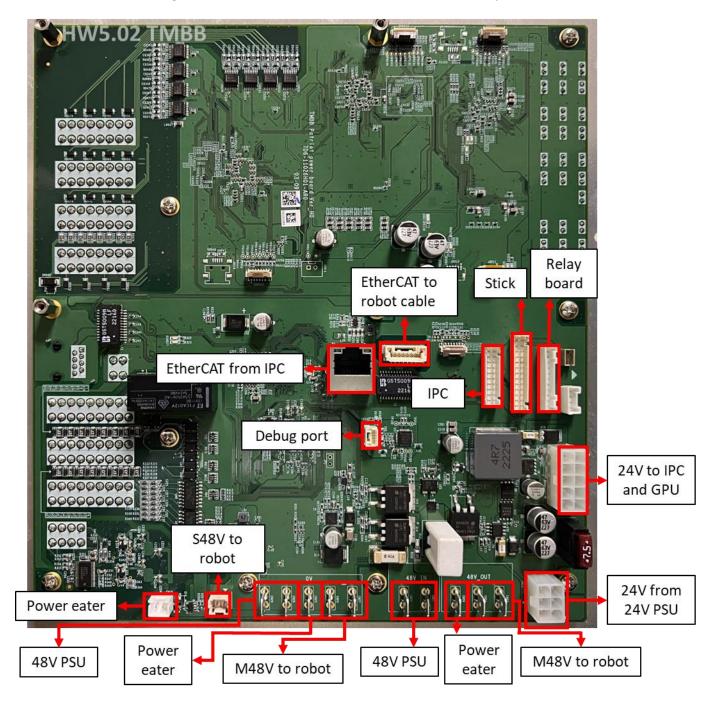
7.3.1 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner.

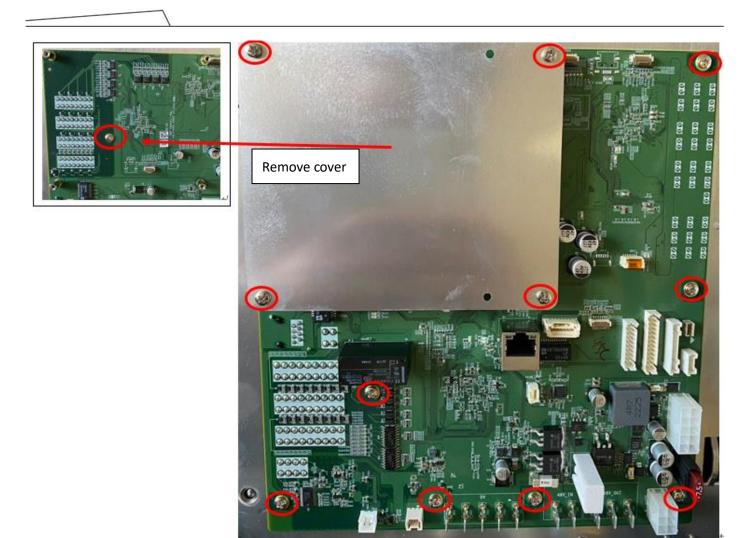
7.4 Disassembly/Assembly of the Patriot Power Board



Caution: Replacing the Patriot power board will reset the Safety settings in the TM flow, please refer to the Safety settings section in the software manual for saving and recovery.

- 7.4.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover.
- 7.4.2 Refer to the diagram below to remove the connectors, and if necessary, cut cable ties:

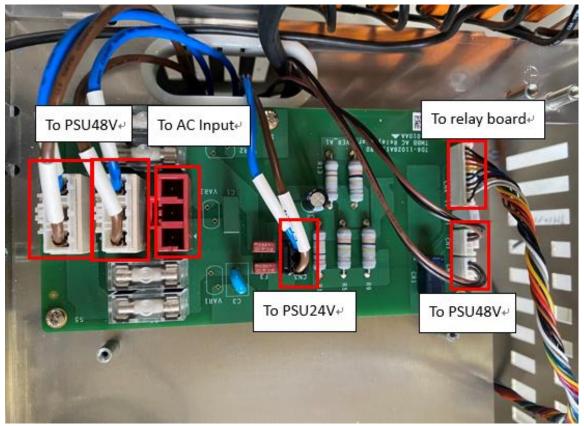




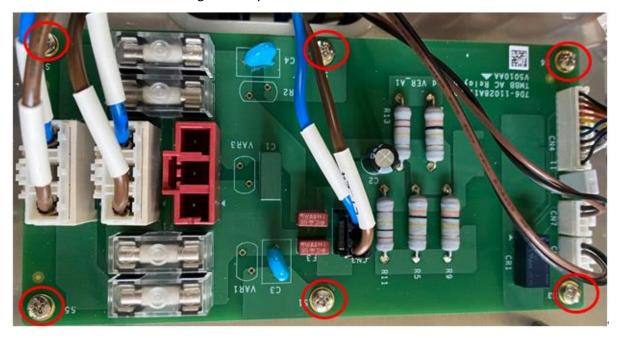
- 7.4.3 Loosen the 12 screws securing the Patriot Power Board.
- 7.4.4 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner

7.5 Disassembly/Assembly Relay board

- 7.5.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover.
- 7.5.2 Refer to the diagram below to remove the connectors, and if necessary, cut cable ties



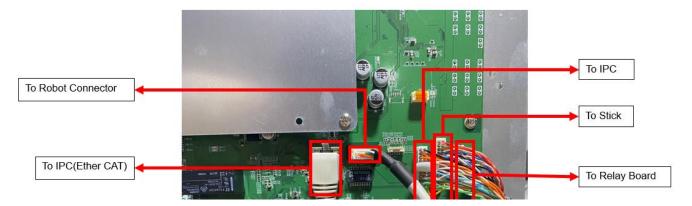
7.5.3 Loosen the 6 screws securing the Relay Board.



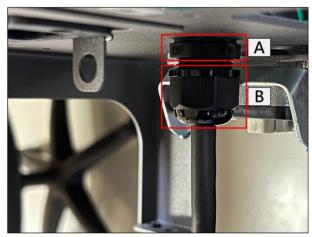
7.5.1 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner

7.6 Disassembly/Assembly Stick

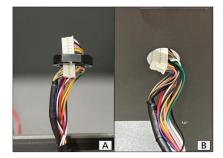
- 7.6.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover
- 7.6.2 Refer to the diagram below to remove the Stick connector, and if necessary, cut cable ties:



7.6.1 Refer to the diagram to sequentially loosen Stick securing nut A and wire securing nut B:



7.6.2 Refer to the diagram to gently bend the Stick connector slightly, and sequentially thread it through the Stick securing nut (Figure A) and the control box (Figure B) to remove the Stick.



7.6.1 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner

- 7.7 Disassembly/Assembly of Robot Connector and Internal Composite Cable
 - 7.7.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover
 - 7.7.2 Refer to "Disassembly/Assembly Patriot power board" to remove" Robot connector (Servo 48V)"
 - 7.7.3 Refer to "Disassembly/Assembly Patriot power board" to remove" Robot connector (Motor 48V)".
 - 7.7.4 Refer to "Disassembly/Assembly Patriot power board" to remove" Robot connector (EtherCAT).
 - 7.7.5 Refer to "Disassembly/Assembly IPC" to remove" Robot connector (Camera).
 - 7.7.6 Remove the grounding wire as shown in the diagram below.



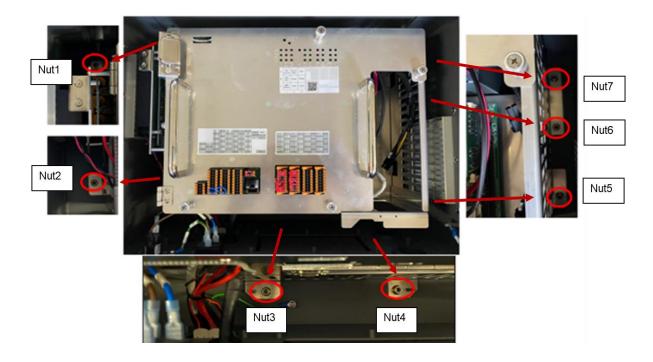
7.7.7 Remove the four Robot connector screws shown in the diagram and take out the internal composite cable



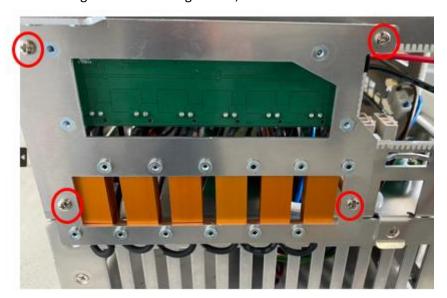
7.7.8 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner

7.8 Disassembly/Assembly of Inner Casing

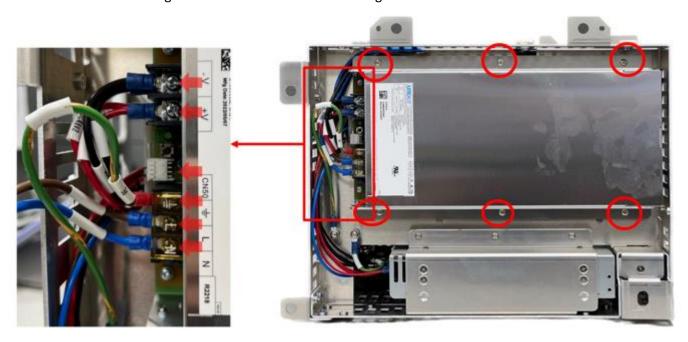
- 7.8.1 Refer to "Open the Control Box Outer Casing" to open the outer casing cover and inner casing cover
- 7.8.2 Refer to "Disassembly/Assembly of Robot Connector and Internal Composite Cable" to remove the Robot connector and internal composite cable.
- 7.8.3 Refer to "Disassembly/Assembly of the Patriot Power Board" to remove the "To Power eater board B" connector.
- 7.8.4 Refer to "Disassembly/Assembly of the Patriot Power Board" to remove the "To Power eater board B" connector.
- 7.8.5 Refer to "Disassembly/Assembly of the Patriot Power Board" to remove the "To Control box fan" connector.
- 7.8.6 Refer to "Disassembly/Assembly of the Relay Board" to remove the "From external power (AC IN)" connector.
- 7.8.7 Refer to the diagram below to remove the 7 inner casing securing nuts and take out the inner casing.
- 7.8.8 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner



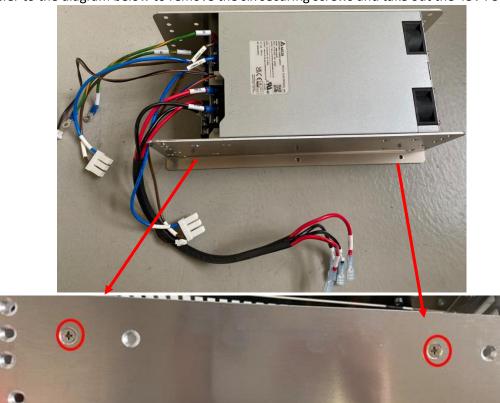
- 7.9 Disassembly/Assembly Power eater board
 - 7.9.1 Refer to "Disassembly/Assembly of Inner Casing" to remove the inner casing
 - 7.9.2 Refer to the diagram below to remove the connectors "To Patriot power board A" and "To Patriot power board B". After removing the four securing screws, take out the Power Eater Board.



- 7.9.3 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner.
- 7.10 Disassembly/Assembly of 48V PSU (Two 48V PSU inside the TM25S control box)
 - 7.10.1 Refer to "Disassembly/Assembly of Inner Casing" to remove the inner casing.
 - 7.10.2 Refer to the diagram below to disconnect the wiring.



7.10.1 Refer to the diagram below to remove the six securing screws and take out the 48V PSU with the bracket.



- 7.10.2 Refer to the diagram above to remove the four securing screws and take out the 48V PSU with the bracket.
- 7.10.3 During installation, reverse the above steps. If cable ties were cut, reattach the cables using the original securing method.
- 7.11 Disassembly/Assembly 24V PSU
 - 7.11.1 Refer to "Disassembly/Assembly of Inner Casing" to remove the inner casing.
 - 7.11.2 Refer to the diagram below to remove the two securing screws.



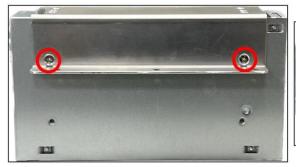
7.11.1 Refer to the diagram below to remove the four securing screws and one grounding wire screw.



7.11.1 Refer to the diagram below to disconnect the wiring and take out the 24V PSU with the bracket.



7.11.1 Refer to the diagram below to remove the six bracket securing screws and take out the 24V PSU.





7.11.2 During installation, follow the reverse steps of the above procedure. If cable ties were cut, secure the wires again in the original manner

7.12 Disassembly/Assembly of Filter

- 7.12.1 Slide the tray upward along the tray slide to remove it
- 7.12.2 Remove the filter and replace it with a new one.





7.12.3 Reinstall the tray.

8. Indication Light

8.1 Power board Light Indication

LED Position



LED Position Corresponding Function

A 	24V Source 48V	Heart- beat	PW!
В	PSU	Error	Temp!
С	48V Mode	STO!	ECAT!
	Wiode		

LED Position	LED Name	LED Status Description
		Off = External 24V
A 1	241/52	On = Internal 24V
A1	24V Source	100ms/100ms Rapid Blink = Internal 24V Error
		500ms/500ms Blink = Internal 24V Current Exceeded
		Off = PSU off
B1	48V PSU	On = (Reserved)
		500ms/500ms Blink = PSU on
		Off = 48V off
C1	48V Mode	On = Normal Mode
		500ms/500ms Blink = Limit Mode
	HeartBeart	Off = FW Stuck or Abnormal Protection Pause
A2		On = FW Stuck
		500ms/500ms Blink = Running
	Error	Off = Normal
B2		100ms/100ms Rapid Blink = ESC Not Ready
DZ		500ms/500ms Blink = Abnormal Protection Pause
		Coding = Error code (Reserved)
	STO Alarm	Off = Normal
C2		On = STO (ESM <op)< td=""></op)<>
CZ		100ms/100ms Rapid Blink = STO (Low Voltage)
		500ms/500ms Blink = STO (Patriot Act.)
		Off = Normal
А3	Power Alarm	On = 48V & 24V Warning
		100ms/100ms Rapid Blink = 48V Warning

LED Position	LED Name	LED Status Description
		500ms/500ms Blink = 24V Warning
		Off = Normal
D2	Tanana anatuwa Alawa	On = PCB & Eater Warning
B3	EtherCAT Alarm	100ms/100ms Rapid Blink = PCB Warning
		500ms/500ms Blink = Eater Warning
		Off = Normal
		On = Packet Loss Warning
C3		100ms/100ms Rapid Blink = InvalidFrame or RxErr or PUErr counted
		500ms/500ms Blink = PDIErr counted
		1000ms/1000ms Slow Blink = Forwarded RxERR counted

8.2 End module Indication Light Ring

8.2.1 Special Light Indication

Initializing:	Alternating between Red and Light Off equally
Power On with STO status:	Failed to finish booting up and Light Off (Buzzer no beep)
Power On with SOS status:	Finished booting up and the light indicated as the tables below.
Robot in STO status:	Light Off (Buzzer no beep)
Robot in SOS status:	Light indicated as the tables below.
Updating:	Alternating between Red and Light Off equally (at doubled speed)
Fatal Error(Need to re-boot):	Solid Red Light (Buzzer emits a long beep)

NOTE:

STO (Safe Torque Off)* status condition includes:

- 1. Category 0 Stop.
- 2. Category 1 Stop.
- 3. Emergency Stop function input LOW signal.

SOS (Safe Operation Stop)* status condition includes:

- 1. Safeguard function Input LOW signal.
- 2. Enabling Switch function at OFF Status.
- 3. Under safety configuration status of either safety-related parameters parameterization, Robot Stick MODE Switch function or Enable/Disable of Robot Stick function.

Refer to Safety Manual for details.

*Both names come from IEC 61800-5-2

NOTE:

The different Light Indication of HW3.2 here are:

AUTO Mode: Blue

Recovery Mode: (Not provided in HW3.2)

Maintenance Setting: White

8.2.2 Regular Light Indication

The regular Light Indication alternates between 2 categories of light indication: Operation Mode Light Indication and Auxiliary Light Indication. The blinking ratio of the light indications indicates the various status of the robot. In addition, the display color of Auxiliary Light Indication prioritizes by conditions.

Operation Mode	Running status	Space/Status	Operation	on Mode lication	Auxiliary Indicatio	
		Normal	Green	(100%)	-	
B 4 0 D II I 0 I		Error	Green	(50%)	Red	(50%)
MANUAL		In Recovery Mode	Green	(50%)	Yellow	(50%)
		Trigger Maintenance Settings	Green	(90%)	Blue	(10%)

Hardware Version: 5.02 Document Version: 0

		Trigger Human-Machine Safety Settings	Green	(90%)	Purple	(10%)
		Normal	Green	(50%)	Light Off	(50%)
		Error	Green	(50%)	Red	(50%)
	Project is running	In Recovery Mode	Green	(50%)	Yellow	(50%)
		Trigger Maintenance	Green	(50%)	Blue	(50%)
Operation Mode	Running status	Space/Status	Operation		Auxiliary Indication	
		Settings				
		Trigger Human-Machine Safety Settings	Green	(50%)	Purple	(50%)
		Normal	Green	(10%)	Light Off	(90%)
	System under SOS status	Error	Green	(50%)	Red	(50%)
		In Recovery Mode	Green	(50%)	Yellow	(50%)
		Trigger Maintenance Settings	Green	(10%)	Blue	(90%)
		Trigger Human-Machine Safety Settings	Green	(10%)	Purple	(90%)
		Normal	White	(100%)	-	
	Project is not running	Error	White	(50%)	Red	(50%)
		In Recovery Mode	White	(50%)	Yellow	(50%)
		Trigger Maintenance Settings	White	(90%)	Blue	(10%)
AUTO		Trigger Human-Machine Safety Settings	White	(90%)	Purple	(10%)
MODE		Normal	White	(50%)	Light Off	(50%)
		Error	White	(50%)	Red	(50%)
		In Recovery Mode	White	(50%)	Yellow	(50%)
	Project is running	Trigger Maintenance Settings	White	(50%)	Blue	(50%)
		Trigger Human-Machine Safety Settings	White	(50%)	Purple	(50%)

		Normal	White	(10%)	Light Off	(90%)
		Error	White	(50%)	Red	(50%)
	Paused in Project or system under SOS status	In Recovery Mode	White	(50%)	Yellow	(50%)
		Trigger Maintenance Settings	White	(10%)	Blue	(90%)
		Trigger Human-Machine Safety Settings	White	(10%)	Purple	(90%)

8.3 Joint LED Indication



LED Indicator Locations on the Arm Mainboard Assembly

Status		Servo LED (Green)	Error LED (Red)
MCU power on		NA	NA
Error		Error Slow Blink	Flashes with Error code
		(Refer to the explanation below)	(Refer to the explanation below)
EW integrity Fail	Bootstrap	Flashes: Off/On (0.042/0.042 sec)	FW integrity Fail
FW integrity Fail	Failsafe	Flashes: Off/On (0.168/0.168 sec)	Always On
Without FW		Never On	Never On
Servo on		Fast Blink	Never On
Servo off		Slow Blink	Never On

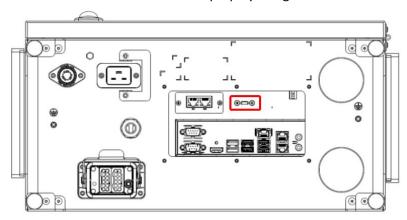
9. Other Software for support functions

9.1 Debug port

9.1.1 Tool list

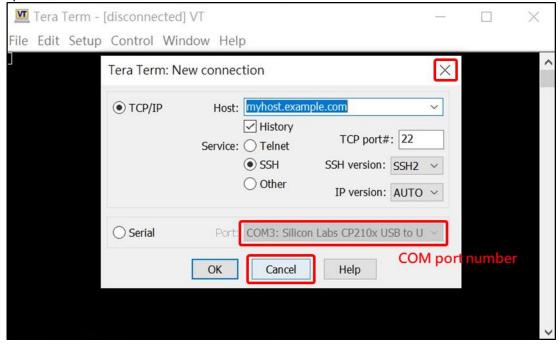
Item	Description
Laptop	Used for installing Tera term and CP2102 deriver
USB cable	Used for connecting control box and laptop. Type C to Type A is recommended *Need data transfer function
CP2102 *Software	To ensure that the laptop correctly detects the debug port Recommended download link: https://www.silabs.com/developers/usb-to-uart-bridge-vcp-drivers?tab=downloads
Tera term *Software	Used for establishing the connection and displaying the information Recommended download link: https://ttssh2.osdn.jp/index.html.en

9.1.2 Power up the control box and connect it to the laptop by using a USB cable.



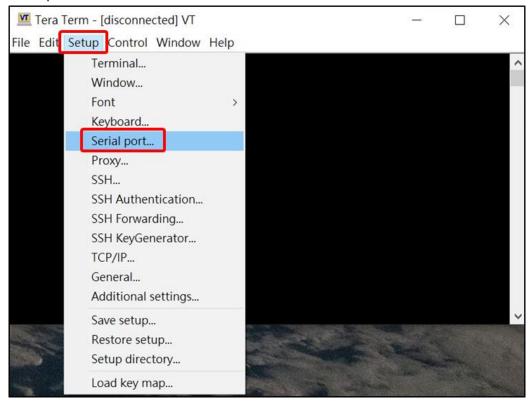
9.1.3 Activate Tera Term and then close the pop-up window by selecting "Cancel" or "Close"

*The COM port number will need to be set at 7.1.5

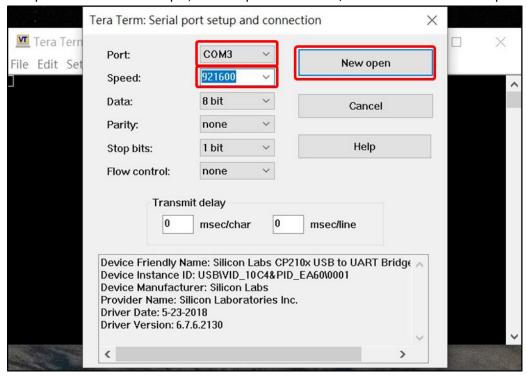


Hardware Version: 5.02 Document Version: 0

9.1.4 Choose "Setup" and then select "Serial Port"



9.1.5 Choose the port as indicated in step 2; set the speed to 926100, and then click on "New open"



9.1.6 Following screen indicates a successful connection.

```
COM3 - Tera Term VT
           File Edit Setup Control Window Help
                                                 | Status | Console | Status | Console | Status | Console | Console
     H/W = 2023036
F/W = 2023071
ESC Status :-
   POWER key: OFF
Peripheral Comm.
FAN state: OFF
48V Power Status
PSU voltage = 40
STO voltage = 40
M48 voltage = 40
M48 current = -40
                                                                                                                                      ON
Status :
ON
                                                                                                                                                                                                                                                                                                      DAC1
                                                                                                                                                                                                                                                                                                                                                            DAC2
                                                                                                                                                                                                                                                                                                                                                                                                                 EEPRON
                                                                                                                                                                                                         ESC
                                                                                                                                                                                                                                                         ADC
                                                                                                                                                                                                U PSU on Limited Ful
V(1st), 47.871837 V(2nd)
                                                                                                                       0N

1s : +exPSU

48.252895 V

0.084678 V

0.155244 V

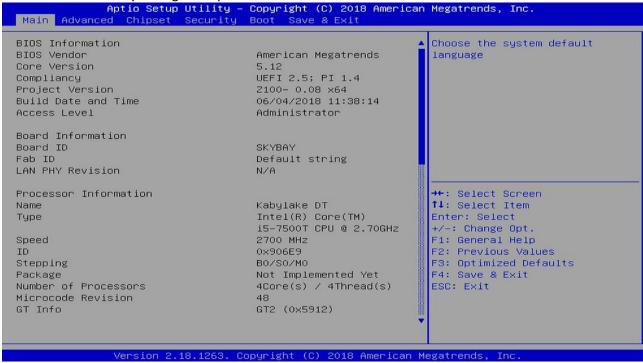
-0.166500 R
                               current
voltage
                                                                                                                                                000000
                                current = 0.
Power Status

1 tage = 24
                                                                                                                                                Internal
232601 V
                                                                                                                                                                                                                                    External
Ø.
                                  current
```

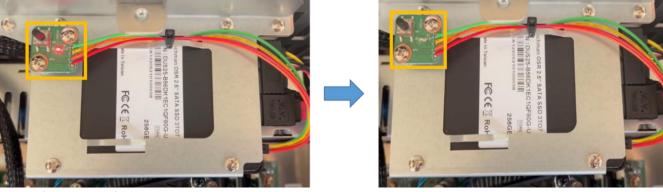
9.2 System recovery

9.2.1 This function is used to restore Disk C to the factory settings, while Disk D (e.g., projects, HMI configurations, etc.) will remain unchanged.

9.2.1 Press the Del key during startup to enter the BIOS.



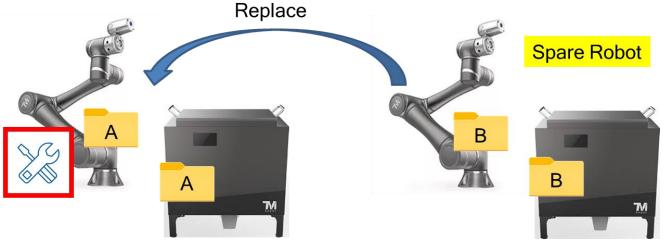
9.2.1 Open the outer casing of the control box, and press and hold the black button on the SSD for more than 5 seconds. The red light will start flashing



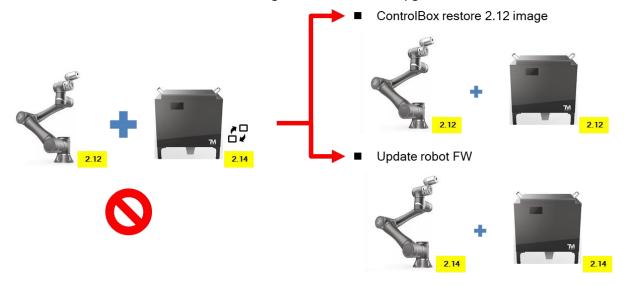
9.2.1 After waiting for 15 minutes, the system will complete the restoration, and the red light will become steady. Once the red light is steady, you can exit the BIOS, restart the system, and Disk C will be restored to its factory state.



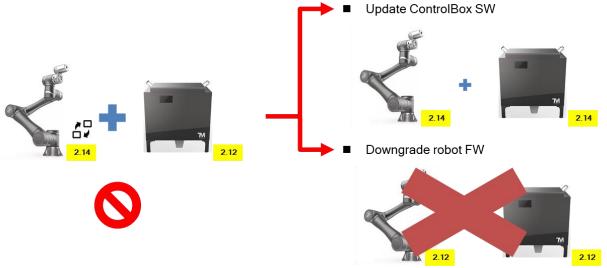
9.3 **Arm Exchange:** This function is designed for situations where either the arm or the control box experiences abnormalities. In cases of urgency, where the customer needs to quickly resume production on the assembly line, arm exchange can be performed to avoid production line downtime. As illustrated below, if Arm A is damaged, this feature facilitates the exchange of Arm A with the available Arm B in stock, enabling the production line to continue operations.



- 9.3.1 Remove the malfunctioning arm and directly connect the spare arm to the original control box. The calibration data stored in the arm's IO board will overwrite the data in the original control box, so it's crucial to back up the files in the original control box. The software will check whether the data between the arm and control box matches.
 - The following scenarios will explain the handling when the arm firmware (FW) does not match the control box HMI.
- 9.3.2 If the arm FW is version 2.12 but the spare control box's HMI version is 2.14, the user can choose to restore the control box's HMI image to version 2.12 or upgrade the arm FW to version 2.14.

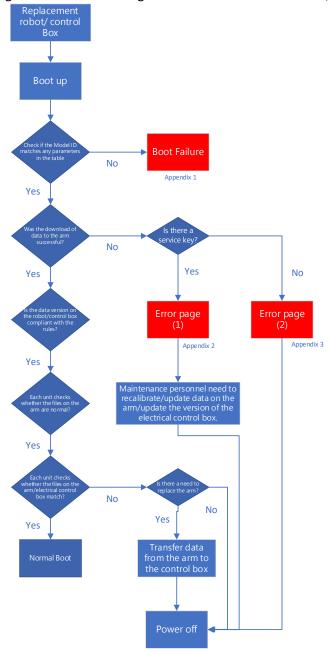


9.3.1 Joint type When the arm FW is version 2.14, but the spare control box's HMI version is 2.12, the user can only upgrade the control box's HMI to match the FW. The main reason is that older versions of software or firmware may not recognize the new Joint type.

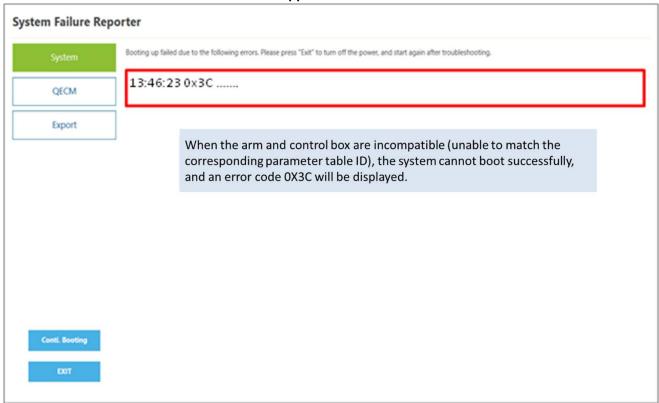


9.3.2 Not every arm and control box can support interchangeability. Exchange can only occur when Arm Model and Control Box Model are mutually compatible. TM25S can only exchange the arm and control box woth same model.

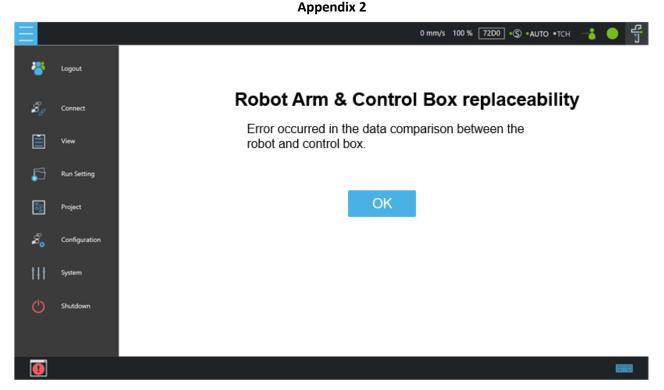
9.3.3 The flowchart below showing the process that the system will follow in the background after swapping the arm with the control box. If there are no errors or anomalies during the process, it is considered a successful interchange. For troubleshooting in case of abnormal situations, please refer to the Appendix.



Appendix 1

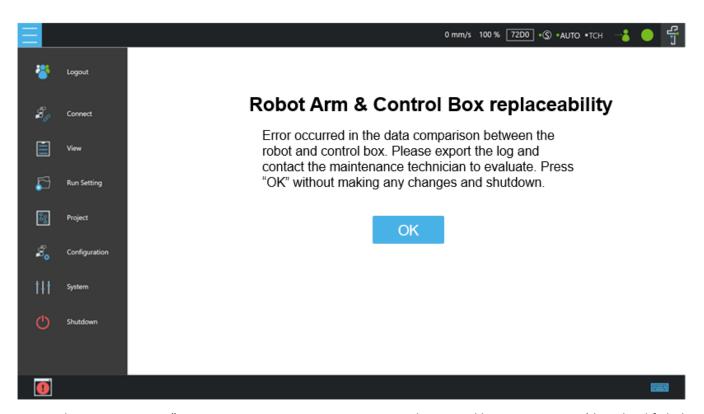


This issue indicates that the arm and control box combination may not support interchangeability. Please
double-check the compatibility list to ensure that the combination is valid. If it is a valid combination and you
still encounter this problem, it is recommended to contact the headquarters' engineers for further assistance.



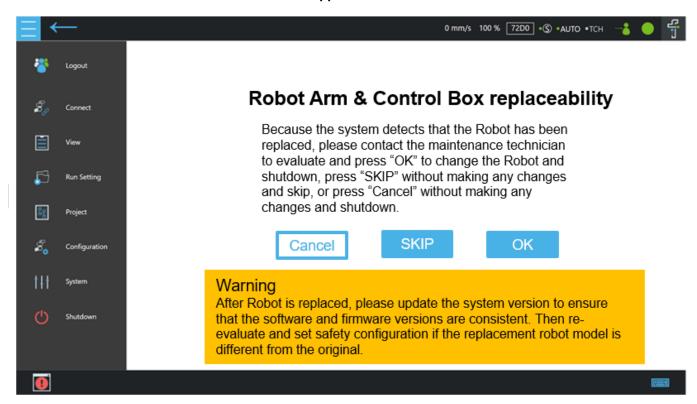
- This error indicates a data comparison issue, and it may trigger a special page with log entries such as 0x00045240 (download failed or data error) or 0xF0000180 (version comparison failed).
- The maintenance personnel need to recalibrate/update arm-end data/update control box version.

Appendix 3



• The error message "Data comparison error prompts a special page and logs 0x00045240 (download failed or data error) or 0xF0000180 (version comparison failed). Please export the logs and contact the headquarters maintenance personnel for assistance

Appendix 4



If all the above criteria are met, but the data on the arm side differs from the data on the control box side, switch to this special page after turning on the machine.

Cancel: Do not make any changes. Click to initiate the shutdown procedure.

SKIP: No changes needed. Click to exit this special page. If there is no service key, the button will be greyed out and cannot be clicked.

OK: Overwrite the data of the arm side to the control box side, and switch off the machine, if there is no Service key, the button will be greyed out and cannot be clicked.

Note: The visual connection camera check takes approximately 60 seconds. During Normal power on, the page may jump to this special page after a period of time. The check will first go to the Normal condition, and then jump to this special page when any unit is checked to a different condition.

Please click 'OK' and enter the Safety Password to confirm the arm change. This password is the same as the Safety Configuration Tool Password.

After replacing the arm, update the system version to ensure the firmware version remains the same. If the arm model has been changed, conduct a new safety assessment and modify the safety function settings

10. Calibration guide

Reference the order of images in the following sections for calibration.

10.1 Before Calibration

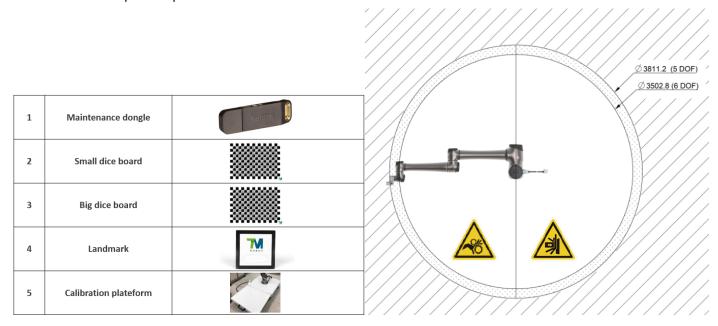
Contents

- 1. Tools and space
- 2. Settings for calibration
- 3. Dynamic calibration and Hand-guide calibration
- 4. Camera calibration
- 5. Kinematic calibration
- 6. Hand-eye calibration and Verification
- 7. Barcode setting
- 8. Save the calibration data

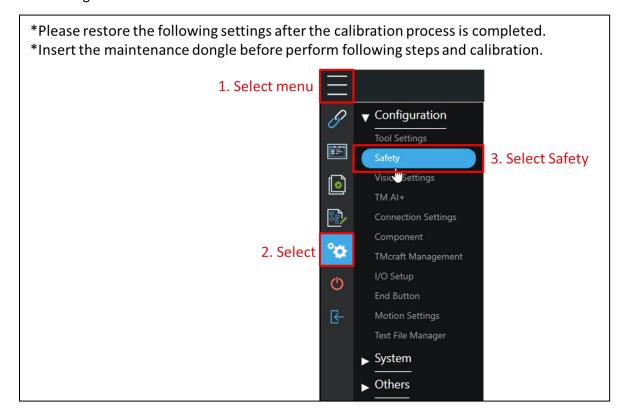
Notes

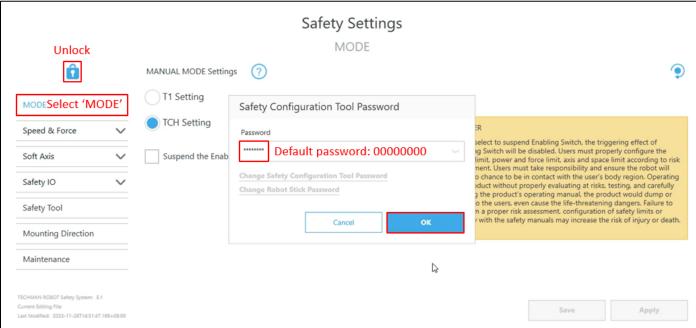
- 1. To avoid collisions, remove the gripper, cables, and external devices before performing calibration.
- 2. X-series robots only need to undergo Dynamic and Hand-guide calibration.
- 3. Robots that have experienced collision or have been tilted may not pass calibration. They should be repaired, and ensure that there are no tilted joints when in the home pose.
- 💥 Whenever doing which Kind of Calibration. Calibration data needs to be saved after the calibration is completed to avoid unexpected errors.

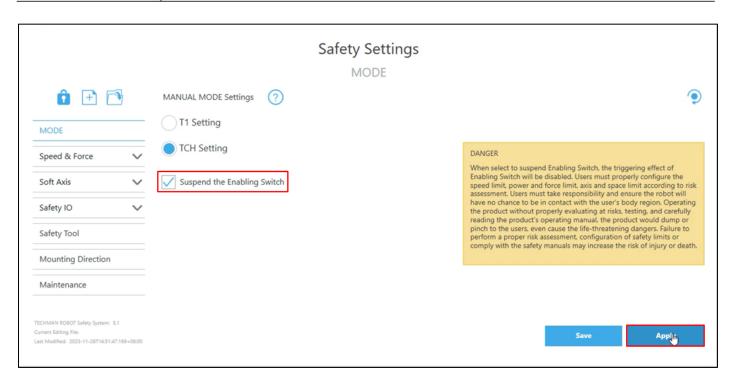
10.2 Tool list and Space requirement

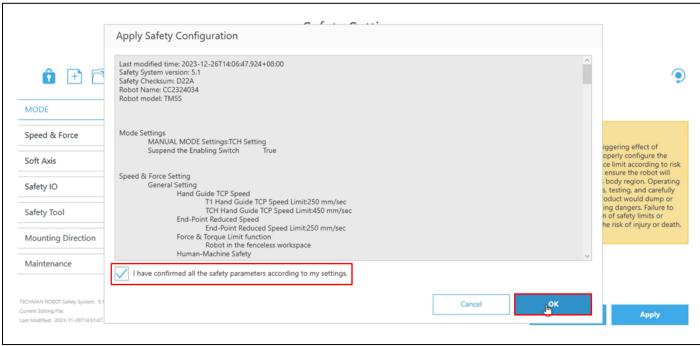


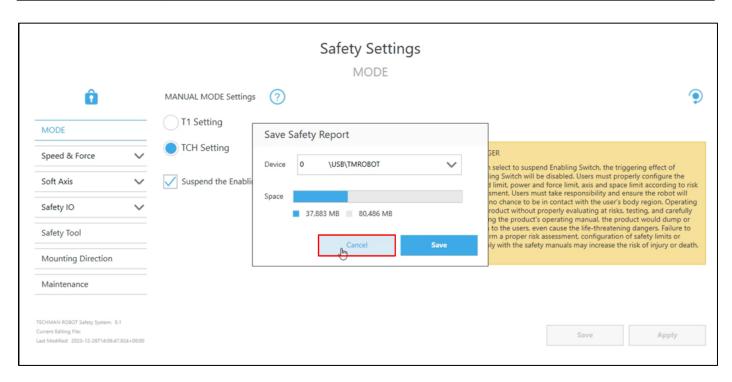
10.3 Setting

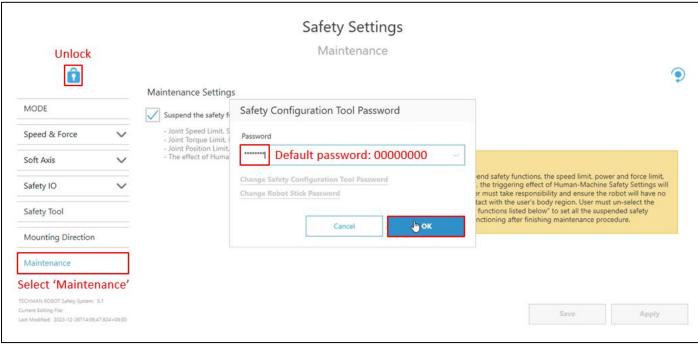


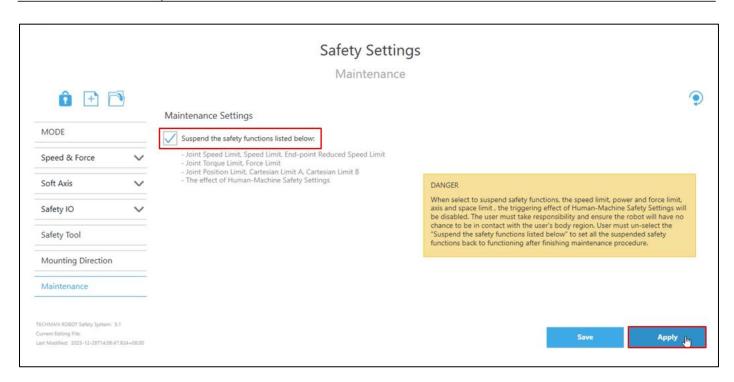


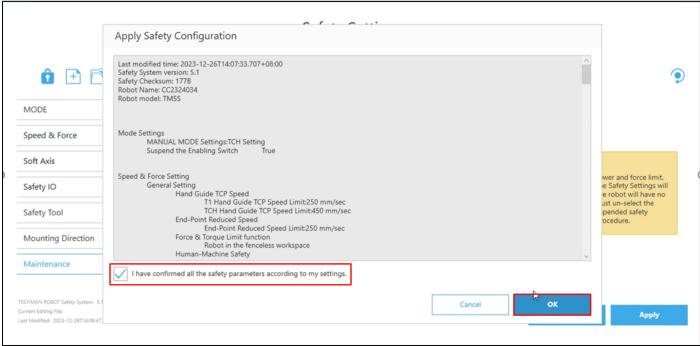




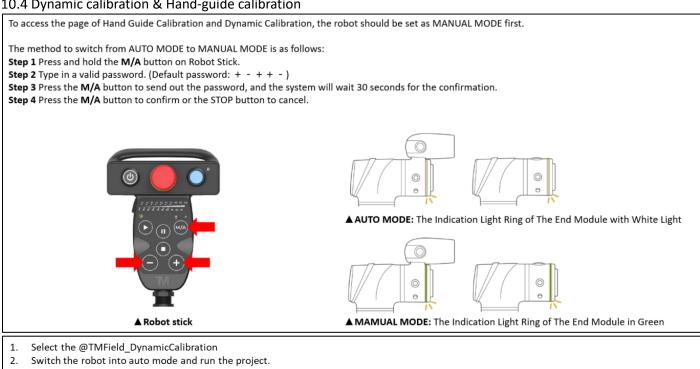


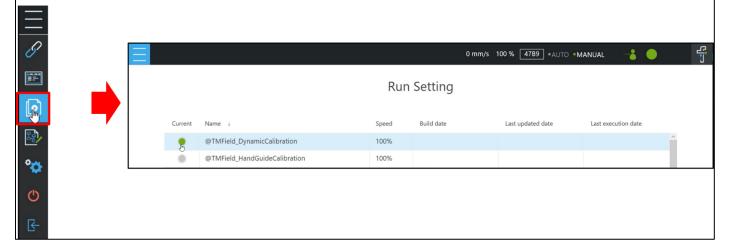




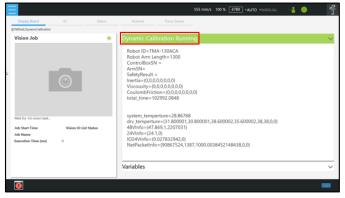


10.4 Dynamic calibration & Hand-guide calibration

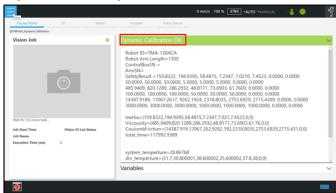


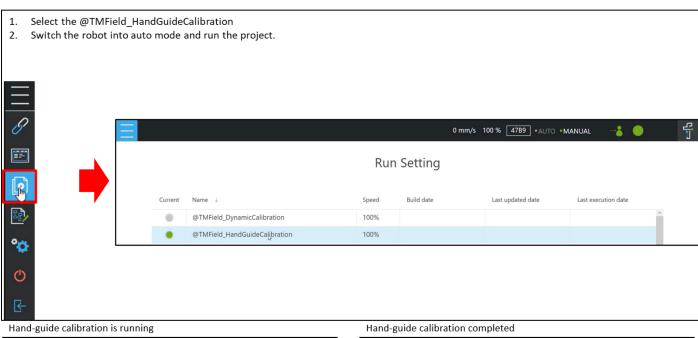


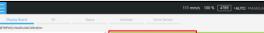
Dynamic calibration is running

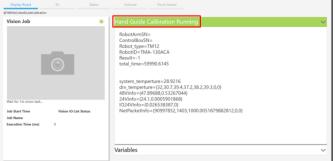


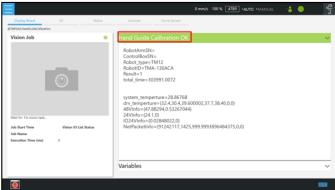
Dynamic calibration completed



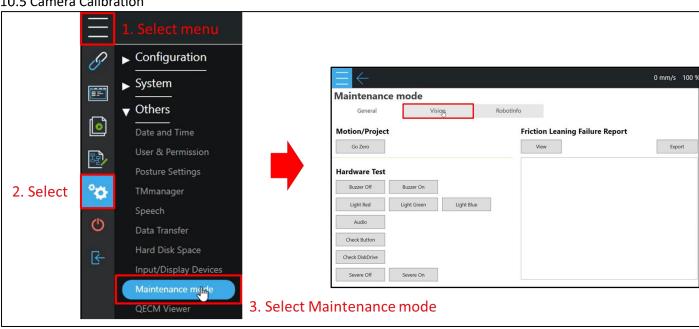


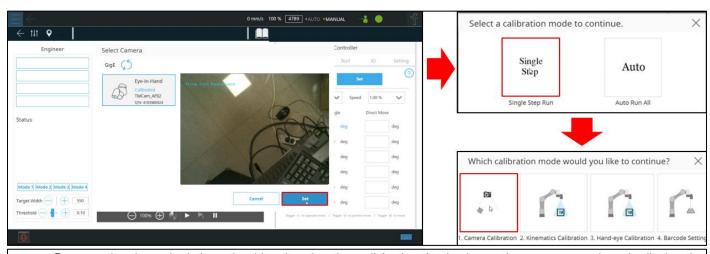




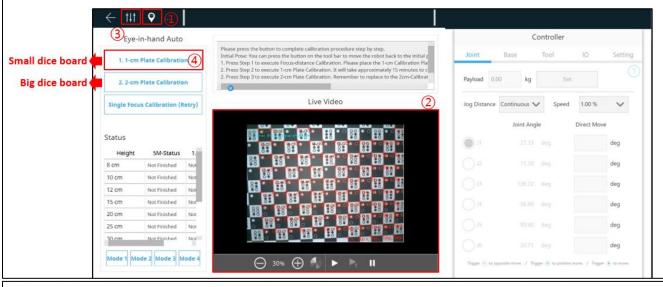


10.5 Camera Calibration

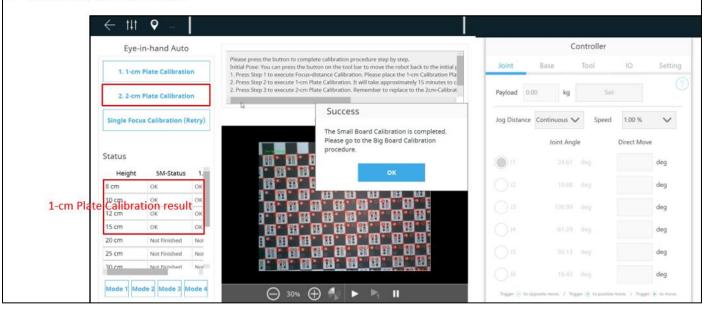




- Use ① to move the robot to the designated position, then place the <u>small dice board</u> and make sure the camera can see the entire dice board as shown in ②
- Use 3 to adjust the parameters (it is recommended to turn on the flash before adjusting all parameters to Auto once)
- 3. After setting up, click (4)1-cm Plate Calibration to start the calibration



- 1. Setting up the big dice board properly after 1-cm Plate Calibration(small dice board) is completed.
- 2. Run 2-cm Plate Calibration.



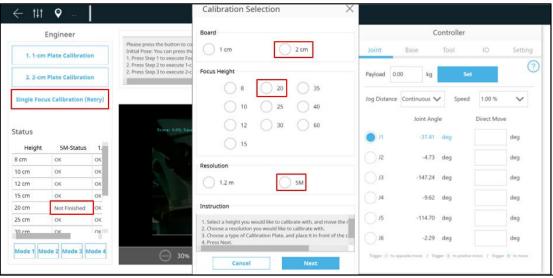
Hardware Version: 5.02 Document Version: 0

2-cm Plate Calibration completed. Q Controller Eye-in-hand Auto Please press the button to complete calibration procedure step by step. Intitial Poses: You can press the button on the tool bar to move the robot back to the initial; I. Press Step 1 to execute Focus-distance Calibration, Please place the 1-cm Calibration Pla 2. Press Step 2 to execute 1-cm Plate Calibration. It will take approximately 15 minutes to c 2. Press Step 3 to execute 7-cm Plate Calibration. Remember to replace to the 2cm-Calibrat 1. 1-cm Plate Calibration Success 1.00 % Single Focus Calibration (Retry) Direct Move Please check if there is any NG calibration. Status (a) /1 5M-Status Height 8 cm 10 cm 12 cm 2-cm Plate Calibration result deg ... 20 cm from 20cm to 60cm deg

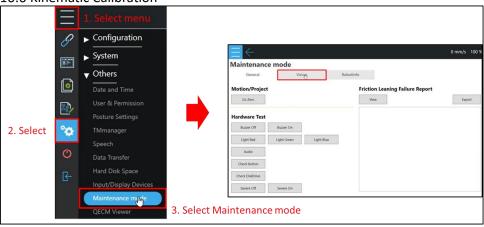
1. If there is any status showing 'not finished' after completing the 2-cm Plate Calibration, use 'Single Focus Calibration' for recalibrating.

⊝ 30% ⊕ 🐴 🕨 🦎

2. E.g. 20cm 5M-Status failed. So the 'Board' setting would be 2cm, 'Focus height' would be 20, 'Resolution' would be 5M. Put the big dice board on the camera FOV and click Next.



10.6 Kinematic Calibration

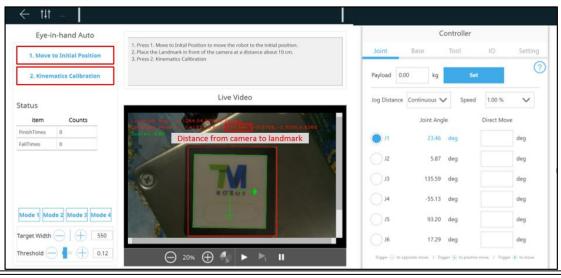


Hardware Version: 5.02 Document Version: 0

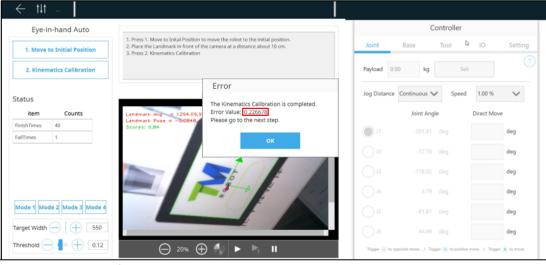
Mode 1 Mode 2 Mode 3 Mode 4



- 1. Press 'Move to Initial Position' to move the robot to the initial position.
- 2. Place the <u>landmark</u>, turn on the flashlight, and adjust the camera parameters to ensure the landmark is detectable(Green line around the landmark). Ensure that the distance from camera to landmark is between 100mm and 125mm, and the score in the top-left corner of the screen is at least 85(This value might vary while the robot is moving).
- 3. Press 'Kinematics Calibration'.

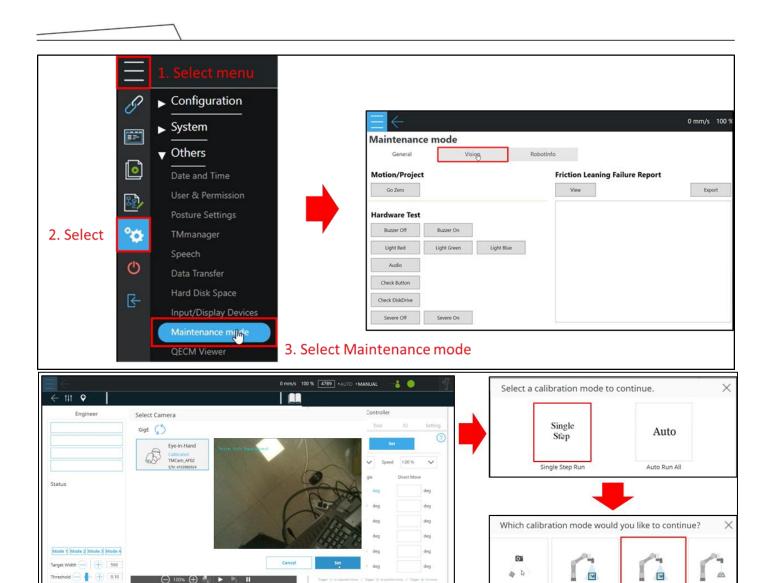


- 1. Calibration will end upon the successful completion of 40 sets or when failures reach 15 sets.
- Upon completion, if the error value is lower than 0.3, it means the calibration is successful. If the value exceeds 0.3 or if there are
 more than 15 times of fail, recalibration is required. At this point, adjust the camera parameters and the surrounding lighting in
 the field, ensuring that the robot and the platform with the placed landmark remain stable and do not shake.

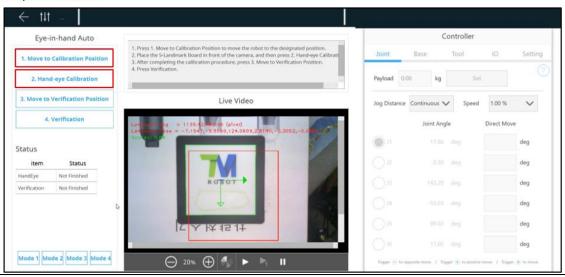


10.7 Hand-eye Calibration & Verification

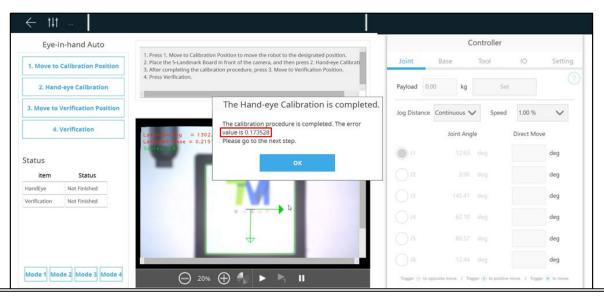
Hardware Version: 5.02 Document Version: 0



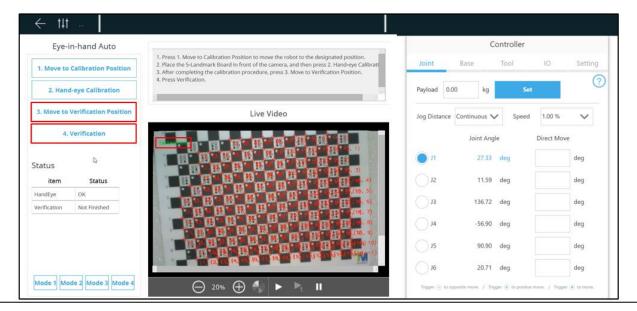
- 1. Press 'Move to Calibration Position' to move the robot to the designated position.
- 2. Place the landmark, turn on the flashlight, and adjust the camera parameters to ensure the landmark is detectable (Green line around the landmark). Ensure that the distance from camera to landmark is between 100mm and 125mm, and the score in the top-left corner of the screen is at least 85 (This value might vary while the robot is moving).
- 3. Press 'Hand-eye Calibration'.



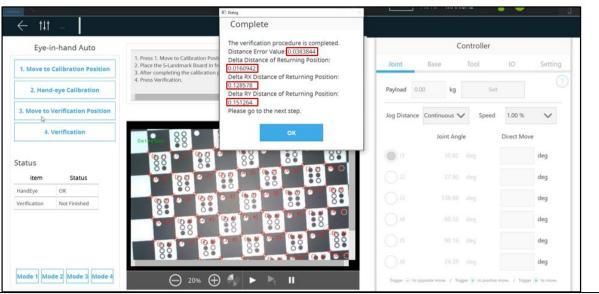
1. Upon completion, if the error value is lower than 0.3, it means the calibration is successful. If the value exceeds 0.3, recalibration is required. At this point, adjust the camera parameters and the surrounding lighting in the field, ensuring that the robot and the platform with the placed landmark remain stable and do not shake.

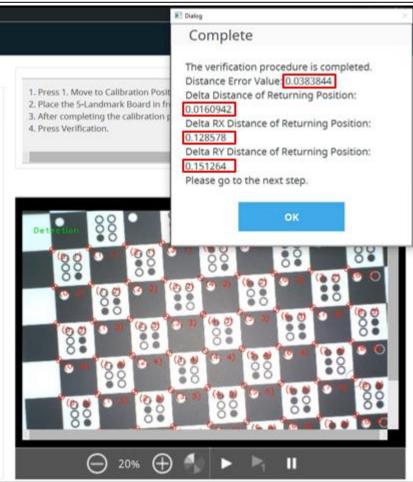


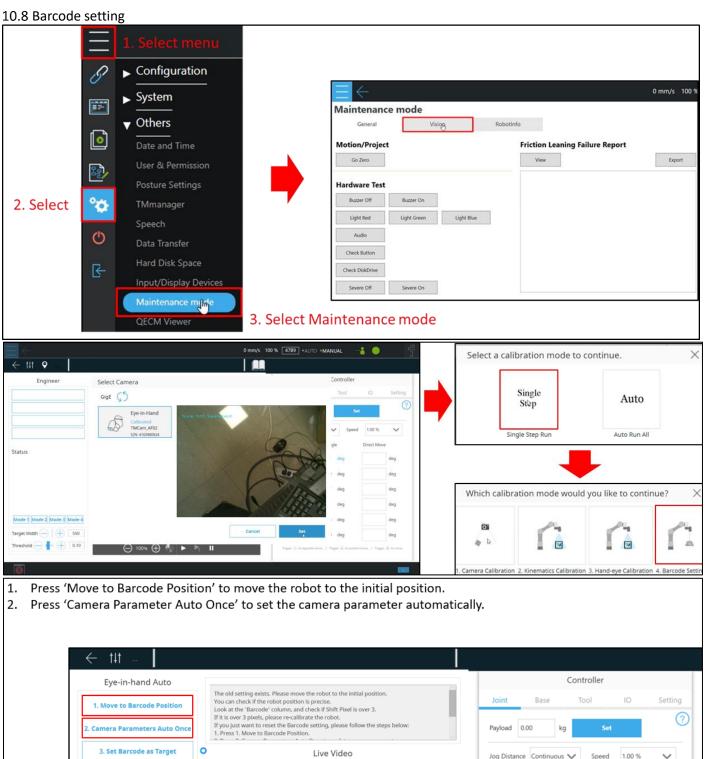
- 1. Press 'Move to Verification Position' to move the robot to the designated position after completing the hand-eye calibration.
- 2. Place the **small dice board**, turn on the camera light, and adjust camera parameters to ensure the small dice board can be detected. Then press 'Verification'.

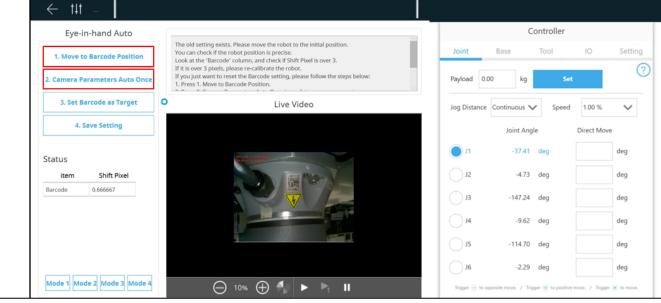


- After calibration is complete, please ensure that the first and second values are below 0.5, and the third and fourth values are below 1.
- 2. If any of the values exceed the specified limits, please redo the Hand-eye calibration and Verification.



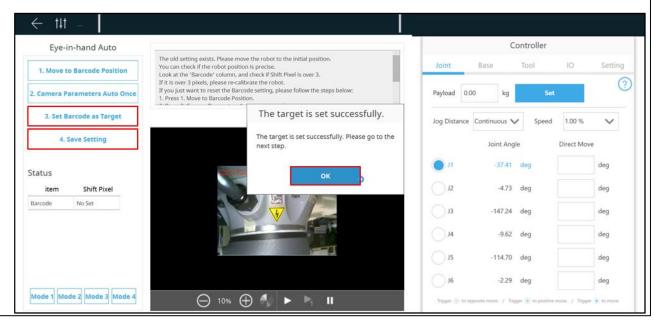






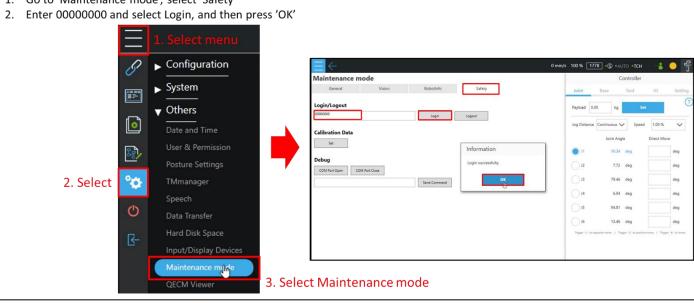
Hardware Version: 5.02 Document Version: 0

- 1. Press 'Set Barcode as Target' to save the present barcode location.
- 2. Press 'Save setting' and finish the calibration.

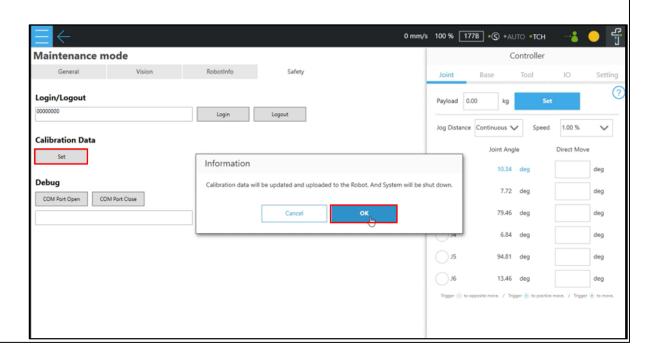


10.9 Save the calibration data

1. Go to 'Maintenance mode', select 'Safety'



- 1. Press 'Set' to upload the calibration data from control box to arm
- 2. Press 'OK' and the TMflow will shut down automatically



11. Trouble shooting

11.1 Camera disconnection

Symptom description

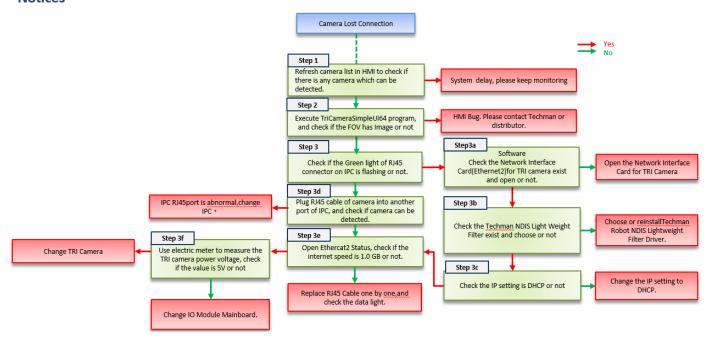
EIH camera disconnected while using / EIH camera can not be detected

This issue may be caused by following reasons/components:

- 1. IPC
- 2. Internal complex cables
- Possible causes
- 3. Robot cable
- 4. Camera cables inside the robot arm
- 5. TRI camera
- 6. System or driver

Symptom photos
Or Error codes

0x00020000 0x00020003



TriCameraSimpleUI64

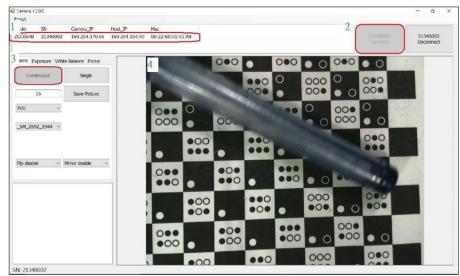
The TriCameraSimpleUI64 executable file is on the Control Box above HMI Vesion2.0.

Execute the following path file

D:\TRI_Camera\TriCameraSimpleUI64.exe

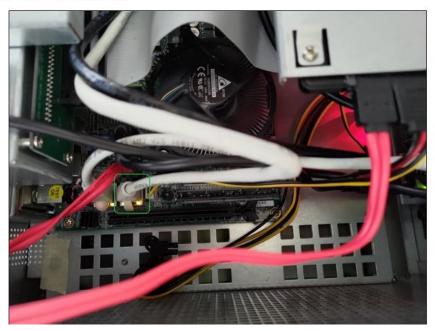
Step

- 1. Showing the camera
- 2. Connect (click)
- 3. Continuous(click)
- 4. Check if there is image on FOV



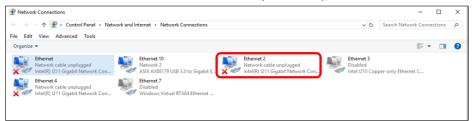
Check camera port on IPC

Check if the RJ45 Cable port on IPC flashes or not

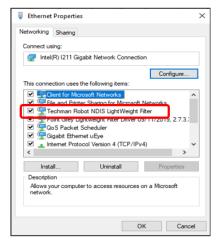


Check Network setting_1

- 1. Go to Control Pane -> Network and Internet -> Network and Sharing Center -> Change adapter settings
- 2. Check whether the Network Interface Card(Ethernet2) for TRI camera exists or not, and it should be activated.

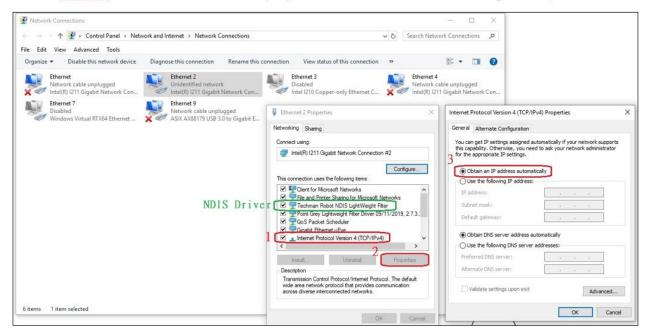


3. Right click the Ethernet2 and choose properties, check whether the Techman NDIS Light Weight Filter exists or not.



Check Network setting_2

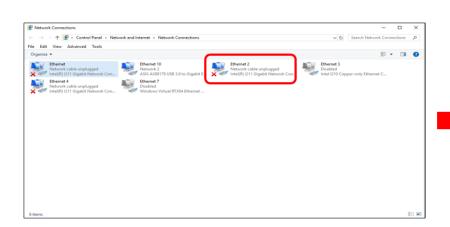
1. Choose Internet Protocal version4 and then choose properties. Check whether the IP setting is DHCP, set it as DHCP.



Check Network setting_3

 $1.\ Choose\ Ethernet 2, and\ check\ whether\ the\ Ethernet\ Speed\ is\ 1.0\ \underline{Gbps}\ or\ not;\ if\ not,\ it\ means\ the\ problem\ could\ be\ caused\ by$

hard ware components.





Check TRI camera

- 1. Follow Picture 1 to remove the Camera housing.
- 2. Use multi-meter to measure the TRI camera power voltage, check if the value is 5V or not as picture 2 & 3



Picture 1 - Remove camera housing screw

Picture 2 - Measure TRI camera Power

Picture 3 - Measure pins

Check TRI Camera_LED indicators

- 1. The orange light on the left indicates link status, signifying that the RJ45 signals on both sides(IPC and TRI camera) are connected.
- 2. The yellow light on the right represents data, and it illuminates when data is being transmitted.
- 3. When capturing a picture, the blinking frequency will be faster. In principle, please use the data light to verify whether the TRI camera Ethernet is active or not.



11.2 Camera won't focus

Symptom description

EIH camera can not focus by HMI adjustment

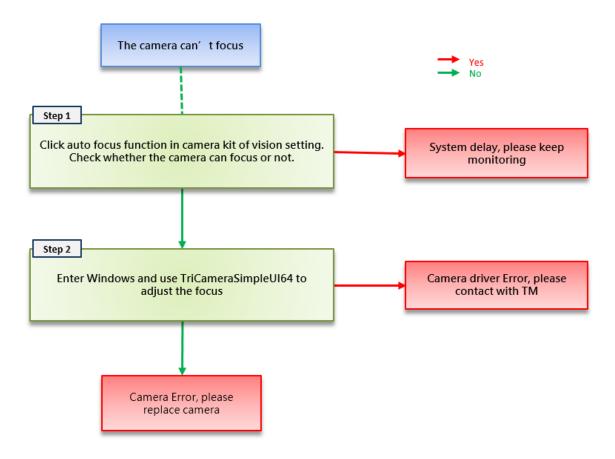
This issue may be caused by following reasons/components:

Possible causes

- 1. HMI
- 2. Camera

Symptom photos Or Error codes

N/A



11.3 Point offset

Possible causes

Symptom description

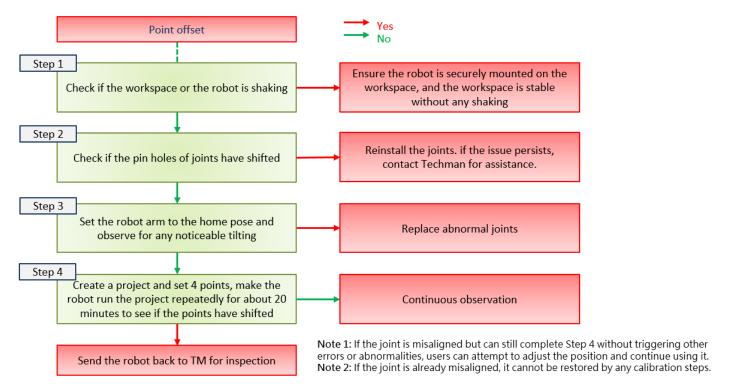
The robot cannot reach the previous position after a collision or for an unknown reason. This issue typically arises following a collision or relocation.

This issue may be caused by following reasons/components:

- 1. Joint
- 2. End module
- 3. Surrounding equipment

Symptom photos Or Error codes

N/A



11.4 Control box fails to boot up

Symptom description

Control box fails to boot up after pressing the power key on the stick

This issue may be caused by following reasons/components:

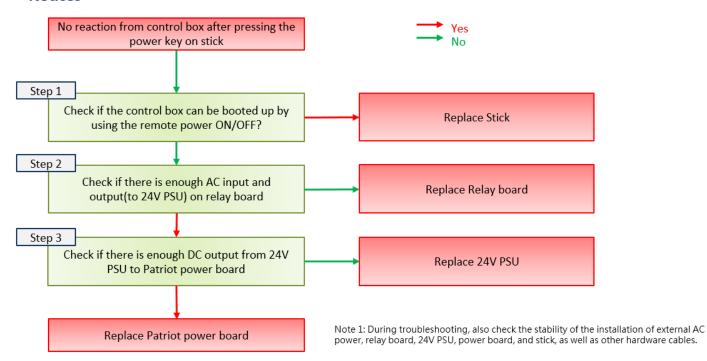
1. Stick

Possible causes

- 2. Relay board
- 3. 24V PSU
- 4. Patriot power board

Symptom photos Or Error codes

N/A



11.5 Encoder Error

Symptom description TMflow shows messages relating to encoder error or encoder compensation error

Possible causes

This issue may be caused by following reasons/components:

1. Joint

Symptom photos
Or Error codes

OxFFCE / OxFFED / OxFFE4

Notices When encountering Encoder-related anomalies, determine which joint is causing the issue based

on the Error code displayed in TMFlow, and request replacement for the affected joint.

11.6 Robot arm does not activate

Symptom description

There is no power supply from the control box to the robot arm, and the indicator light ring on the end module does not illuminate even after the control box has been booted up.

This issue may be caused by following reasons/components:

- 1. Power relay board
- 2. 48V PSU(Power supply)
- 3. Patriot power board
- 4. Power eater
- 5. Joints
- 6. End module

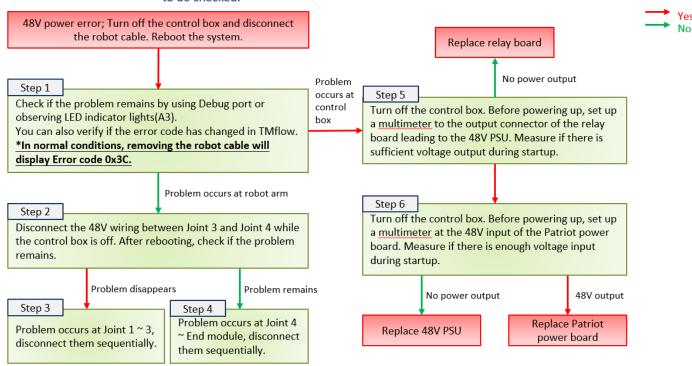
Symptom photos Or Error codes

Possible causes

0x3E / 0x53 ...

Notices

When addressing this 48V circuit issue, we recommend starting by disconnecting the robot and control box. This step will help you identify and narrow down the range of components that need to be checked.



11.7 TM Safe error

Symptom description

Can not access TMflow normally, showing error codes below.

Possible causes

The error may be caused by following reasons/components:

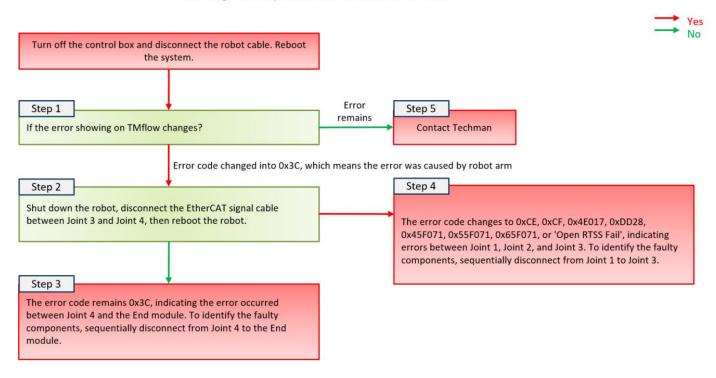
- 1. Join
- 2. Patriot power board

Symptom photos Or Error codes

0xCE, 0xCF, 0x4E017, 0xDD28, 0x45F071, 0x55F071, 0x65F071, Open RTSS Fail

Notices

When addressing this trouble shooting, we recommend starting by disconnecting the robot and control box, and check if the error code changes. This step will help you identify and narrow down the range of components that need to be checked.



11.8 Torque error

Possible causes

Symptom description

During robot operation, it displays that torque limits exceed the standard.

The error may be caused by following reasons/components:

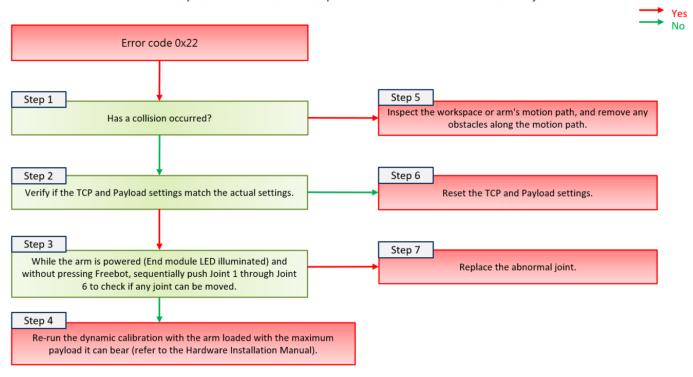
- 1. TCP settings do not match reality
- 2. Obstacle or interference detected along the arm's motion path
- 3. Abnormality in joint
- 4. Safety parameter abnormality

Symptom photos Or Error codes

0x22, 0xFF08, 0xFF0B, 0xFF0E, 0xFF11, 0xFF14, 0xFF17, 0xFFCF

Notices

When addressing this trouble shooting, it is recommended to first check whether there is any interference with other objects along the arm's motion path. Prolonged interference or collisions may lead to a shortened lifespan of the Harmonic Drive within the joint."



11.9 Kinematic calibration failed

Symptom description Kinematic calibration failed The error may be caused by following reasons/components: 1. Camera malfunction 2. Environmental abnormalities 3. Landmark 4. Joint malfunction 5. HMI Bug

Symptom photos Or Error codes

NA

